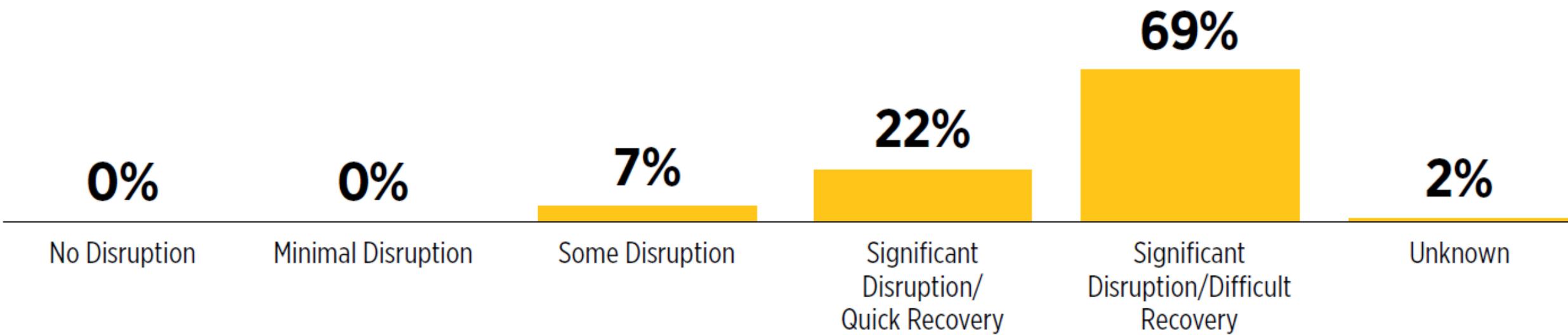




ABOUT LOWER-INCOME COMMUNITIES

At this point in time, what level of disruption is COVID-19 having on economic conditions in the communities you serve?

N=3,899



Please note, percentages have been rounded and may not equal 100%.



ABOUT LOWER-INCOME COMMUNITIES

Top impacts of COVID-19 on communities.

N=3,881

In an open-response question, respondents were asked to share the **top impacts** of COVID-19 on the communities they serve. Responses were coded, and the top impacts include:



INCOME LOSS	BUSINESS IMPACTS	HEALTH CONCERNS	BASIC CONSUMER NEEDS
including loss of jobs and self-employment, leading to the inability to service debt and pay bills	including closures, revenue loss, and supply chain disruptions	including efforts to preserve health, prevention of COVID-19 spread, and the limited availability of testing and personal protective equipment	including food and housing

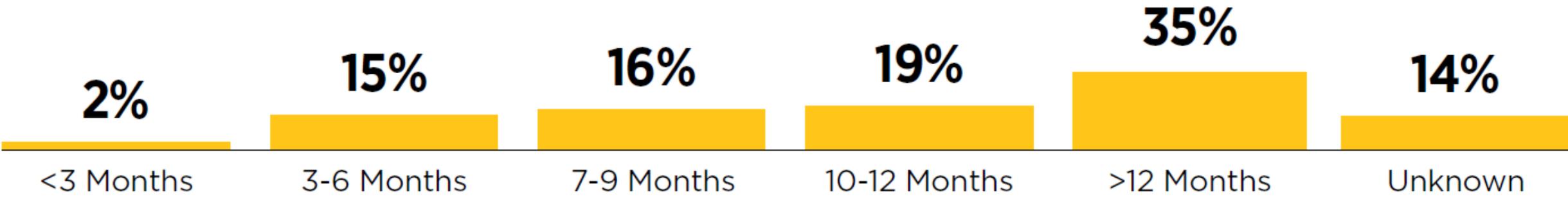
EFFECTS ON VULNERABLE POPULATIONS
including homeless and aging populations and those without access to the internet or computers—that are exacerbating existing disparities



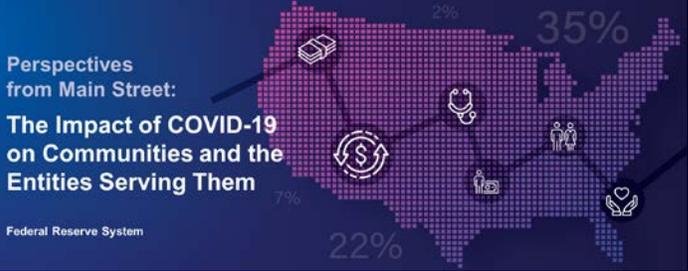
ABOUT LOWER-INCOME COMMUNITIES

How long do you expect it will take for the communities you serve to return to the conditions they were experiencing before the impact of COVID-19?

N=3,897



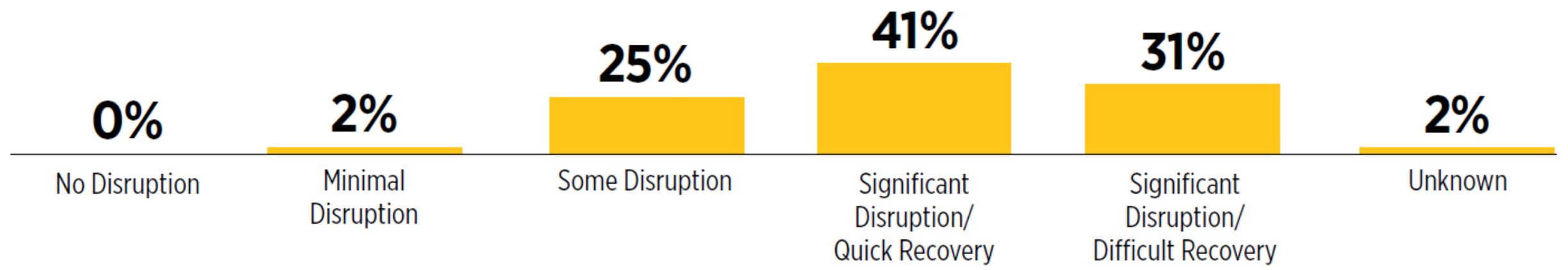
Please note, percentages have been rounded and may not equal 100%.



ABOUT THE ENTITIES SERVING LOWER-INCOME COMMUNITIES

At this point in time, what level of disruption is COVID-19 having on the entity you represent?

N=3,899



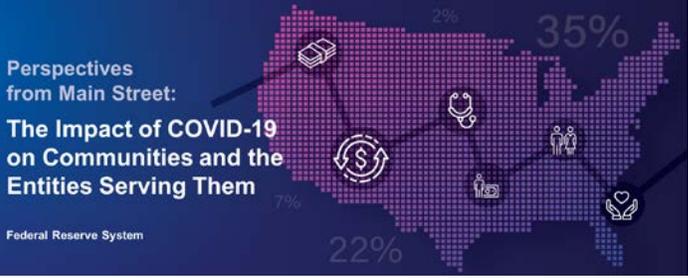
Please note, percentages have been rounded and may not equal 100%.



ABOUT THE ENTITIES SERVING LOWER-INCOME COMMUNITIES

In what ways has COVID-19 impacted the entity you represent?

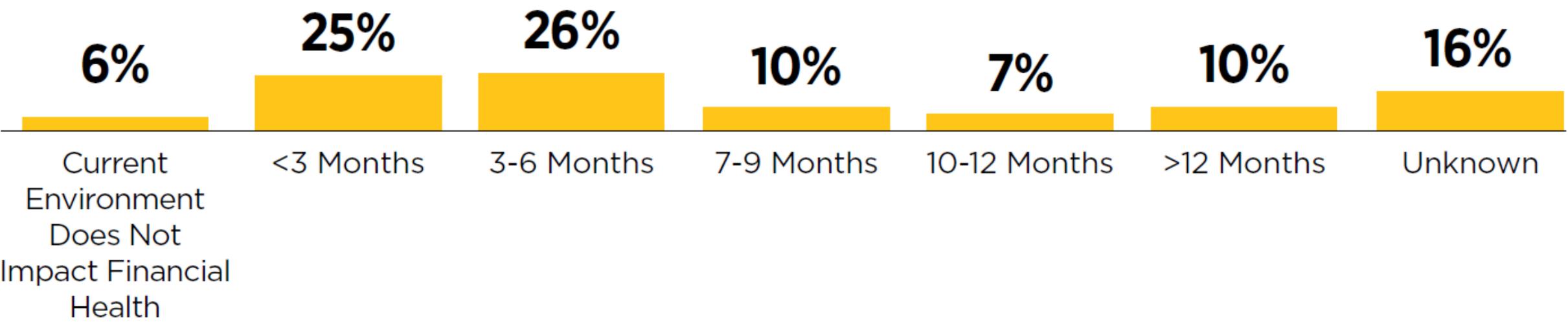
	Demand for Services N=3,871	Ability to Provide Services N=3,859	Staffing Levels N=3,873	Expenses N=3,858	Fee for Service N=3,836	Philan- thropic Funds N=3,853	Gov't Funds N=3,857
Decreased	18%	36%	23%	6%	17%	16%	7%
Anticipated Decrease	7%	19%	16%	12%	11%	22%	13%
No Change	9%	18%	48%	28%	36%	21%	24%
Anticipated Increase	19%	12%	6%	27%	6%	16%	31%
Increased	47%	14%	5%	25%	3%	8%	9%
N/A	1%	1%	2%	2%	27%	18%	16%



ABOUT THE ENTITIES SERVING LOWER-INCOME COMMUNITIES

How many months can your entity operate in the current environment before exhibiting financial distress?

N=3,890



Please note, percentages have been rounded and may not equal 100%.