At this point in time, what level of disruption is COVID-19 having on economic conditions in the communities you serve?

<table>
<thead>
<tr>
<th>No Disruption</th>
<th>Minimal Disruption</th>
<th>Some Disruption</th>
<th>Significant Disruption/Quick Recovery</th>
<th>Significant Disruption/Difficult Recovery</th>
<th>Unknown</th>
</tr>
</thead>
<tbody>
<tr>
<td>0%</td>
<td>0%</td>
<td>7%</td>
<td>22%</td>
<td>69%</td>
<td>2%</td>
</tr>
</tbody>
</table>

Please note, percentages have been rounded and may not equal 100%.
Top impacts of COVID-19 on communities.

In an open-response question, respondents were asked to share the top impacts of COVID-19 on the communities they serve. Responses were coded, and the top impacts include:

<table>
<thead>
<tr>
<th>INCOME LOSS</th>
<th>BUSINESS IMPACTS</th>
<th>HEALTH CONCERNS</th>
<th>BASIC CONSUMER NEEDS</th>
</tr>
</thead>
<tbody>
<tr>
<td>including loss of jobs and self-employment, leading to the inability to service debt and pay bills</td>
<td>including closures, revenue loss, and supply chain disruptions</td>
<td>including efforts to preserve health, prevention of COVID-19 spread, and the limited availability of testing and personal protective equipment</td>
<td>including food and housing</td>
</tr>
</tbody>
</table>

EFFECTS ON VULNERABLE POPULATIONS
- including homeless and aging populations and those without access to the internet or computers—that are exacerbating existing disparities
How long do you expect it will take for the communities you serve to return to the conditions they were experiencing before the impact of COVID-19?

N=3,897

- 2% <3 Months
- 15% 3-6 Months
- 16% 7-9 Months
- 19% 10-12 Months
- 35% >12 Months
- 14% Unknown

Please note, percentages have been rounded and may not equal 100%.
At this point in time, what level of disruption is COVID-19 having on the entity you represent?

- **No Disruption**: 0%
- **Minimal Disruption**: 2%
- **Some Disruption**: 25%
- **Significant Disruption/Quick Recovery**: 41%
- **Significant Disruption/Difficult Recovery**: 31%
- **Unknown**: 2%

N=3,899

Please note, percentages have been rounded and may not equal 100%.
### In what ways has COVID-19 impacted the entity you represent?

<table>
<thead>
<tr>
<th></th>
<th>Demand for Services</th>
<th>Ability to Provide Services</th>
<th>Staffing Levels</th>
<th>Expenses</th>
<th>Fee for Service</th>
<th>Philanthropic Funds</th>
<th>Gov’t Funds</th>
</tr>
</thead>
<tbody>
<tr>
<td>Decreased</td>
<td>18%</td>
<td>36%</td>
<td>23%</td>
<td>6%</td>
<td>17%</td>
<td>16%</td>
<td>7%</td>
</tr>
<tr>
<td>Anticipated Decrease</td>
<td>7%</td>
<td>19%</td>
<td>16%</td>
<td>12%</td>
<td>11%</td>
<td>22%</td>
<td>13%</td>
</tr>
<tr>
<td>No Change</td>
<td>9%</td>
<td>18%</td>
<td>48%</td>
<td>28%</td>
<td>36%</td>
<td>21%</td>
<td>24%</td>
</tr>
<tr>
<td>Anticipated Increase</td>
<td>19%</td>
<td>12%</td>
<td>6%</td>
<td>27%</td>
<td>6%</td>
<td>16%</td>
<td>31%</td>
</tr>
<tr>
<td>Increased</td>
<td>47%</td>
<td>14%</td>
<td>5%</td>
<td>25%</td>
<td>3%</td>
<td>8%</td>
<td>9%</td>
</tr>
<tr>
<td>N/A</td>
<td>1%</td>
<td>1%</td>
<td>2%</td>
<td>2%</td>
<td>27%</td>
<td>18%</td>
<td>16%</td>
</tr>
</tbody>
</table>

*Please note, percentages have been rounded and may not equal 100%.*
How many months can your entity operate in the current environment before exhibiting financial distress?

- 6% Current Environment Does Not Impact Financial Health
- 25% <3 Months
- 26% 3-6 Months
- 10% 7-9 Months
- 7% 10-12 Months
- 10% >12 Months
- 16% Unknown

N=3,890

Please note, percentages have been rounded and may not equal 100%.