Thank you for taking this survey. We are studying how consumers buy goods and services using cash and other ways to pay.

At any time in this survey, feel free to check your bank account or payment card records.

CLICK on any blue word to see its definition.

Try to answer all questions the best you can.

I. Preliminaries (related to MHQ)
If calcage = empty then
(IN002)
What is your date of birth?
• (birthmonth) Range of Months: January-December
• (birthday) Range of Days: 1-31
• (birthyear) Range of years: 1911-2000
end if

(cellphone)
Do you have a cell phone?
1. Yes
2. No

IF cellphone = NO THEN
(evercell)
Have you ever had a cell phone?
1. Yes
2. No
ENDIF

If cellphone = 1 then
CPADOPTER := 1
(smartphone)
A smart phone is a mobile phone with features that enable it to easily download and use apps, access the web, and send e-mails.
• Examples: iPhone, Android, Samsung Galaxy, Blackberry, and Windows Phone.

Is your mobile phone a smart phone?
1. Yes
2. No

II. Financial responsibility question
(fr001_intro)

Financial Responsibility
Help us to understand your role in the financial activity of your household.

In your household, how much responsibility do you have for these tasks?
• Check one per row only.

<table>
<thead>
<tr>
<th></th>
<th>None or almost none</th>
<th>Some</th>
<th>Shared equally with other household members</th>
<th>Most</th>
<th>All or almost all</th>
</tr>
</thead>
<tbody>
<tr>
<td>(fr001_a) Paying monthly bills (rent or mortgage, utilities, cell phone, etc.)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(fr001_b) Doing regular shopping for the household (groceries, household supplies, pharmacy, etc.)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(fr001_d) Making decisions about saving and investments (whether to save, how much to save, where to invest, how much to borrow)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(fr001_e) Making decisions about other household financial matters (where to bank, what payment methods to use, setting up online bill payments, filing taxes)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

# new screen
Common Payment Methods

Please review these definitions of ways to pay.
### Electronic payment instruments

<table>
<thead>
<tr>
<th>Instrument</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bank account number</td>
<td>You pay by giving your bank's number (sometimes called a “routing number”) and your account number.</td>
</tr>
<tr>
<td>Online banking bill pay</td>
<td>A payment made from your bank’s online banking website or mobile app.</td>
</tr>
</tbody>
</table>

### Card payment instruments

<table>
<thead>
<tr>
<th>Instrument</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Debit card</td>
<td>Your payments are deducted from your bank account. Also, you can use a debit card to withdraw or deposit cash at ATMs.</td>
</tr>
<tr>
<td>Credit card</td>
<td>You pay back the credit card company later. Credit cards charge interest.</td>
</tr>
<tr>
<td>Prepaid card</td>
<td>You store or load money on a prepaid card. Sometimes call “prepaid debit,” “gift cards,” “payroll cards,” or “stored value cards.”</td>
</tr>
</tbody>
</table>

### Paper payment instruments

<table>
<thead>
<tr>
<th>Instrument</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash</td>
<td>Coins and paper bills.</td>
</tr>
<tr>
<td>Check</td>
<td>You write a paper check to a person or business.</td>
</tr>
<tr>
<td>Money order</td>
<td>You purchase a money order from a bank, post office, check-cashing store, or retail store. At the time of purchase, you specify the amount and the person or business to be paid.</td>
</tr>
</tbody>
</table>

In the questions that follow, please rate all payment methods, even if you do not use them.

### III. Assessment of Characteristics (AS)

**SECURITY *** _4_ ***

Suppose a payment method has been stolen, misused, or accessed without the owner’s permission. Please rate the SECURITY of each method against permanent financial loss or unwanted disclosure of personal information.

- **Please choose one answer in each row for all payment methods.**

<table>
<thead>
<tr>
<th></th>
<th>1 Very Risky</th>
<th>2 Risky</th>
<th>3 Neither risky nor secure</th>
<th>4 Secure</th>
<th>5 Very Secure</th>
</tr>
</thead>
<tbody>
<tr>
<td>AS003_a4 Cash</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### ACCEPTANCE FOR PAYMENT *** _1_ ***

Please rate how likely each payment method is to be ACCEPTED for payment by stores, companies, online merchants, and other people or organizations.

*Please choose one answer in each row for all payment methods.*

<table>
<thead>
<tr>
<th>Payment Method</th>
<th>1 Rarely accepted</th>
<th>2 Occasionally accepted</th>
<th>3 Often accepted</th>
<th>4 Usually accepted</th>
<th>5 Almost always accepted</th>
</tr>
</thead>
<tbody>
<tr>
<td>AS003_a1 Cash</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>AS003_b1 Check</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>AS003_h1 Money order</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>AS003_c1 Debit card</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>AS003_d1 Credit card</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>AS003_e1 Prepaid card</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>AS003_f1 Bank account number</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>AS003_g1 Online banking bill pay</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### COST *** _2_ ***
Please rate the **COST** of using each payment method.

Examples: Fees, penalties, postage, interest paid or lost, subscriptions, or materials can raise the cost of a payment method. Cash discounts and rewards (like frequent flyer miles) can lower the cost of a payment method.

- **Consider the cost of using or owning the payment method, not the cost of an item purchased.**
- **Please choose one answer in each row for all payment methods.**

<table>
<thead>
<tr>
<th></th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>AS003_a2</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Cash</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>AS003_b2</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Check</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>AS003_h2</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Money order</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>AS003_c2</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Debit card</strong></td>
<td></td>
<td></td>
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<td></td>
</tr>
<tr>
<td><strong>AS003_d2</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Credit card</strong></td>
<td></td>
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<td></td>
</tr>
<tr>
<td><strong>AS003_e2</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Prepaid card</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>AS003_f2</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Bank account number</strong></td>
<td></td>
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<td></td>
</tr>
<tr>
<td><strong>AS003_g2</strong></td>
<td></td>
<td></td>
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<td></td>
</tr>
<tr>
<td><strong>Online banking bill pay</strong></td>
<td></td>
<td></td>
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<td></td>
</tr>
</tbody>
</table>

**CONVENIENCE ***3***

Please rate the **CONVENIENCE** of each payment method.

Examples: speed, control over payment timing, ease of use, effort to carry, ability to keep or store.

- **Please choose one answer in each row for all payment methods.**

<table>
<thead>
<tr>
<th></th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>AS003_a3</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Cash</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>AS003_b3</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Check</strong></td>
<td></td>
<td></td>
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</tr>
</tbody>
</table>
### GETTING & SETTING UP *** _5_ ***

Rate the task of **getting or setting up** each payment method before you can use it.

Examples: getting cash at the ATM, length of time to get or set up, paperwork, learning to use or install it, or travel.

- Please choose one answer in each row for **all** payment methods.

<table>
<thead>
<tr>
<th></th>
<th>1 Very hard to get or set up</th>
<th>2 Hard to get or set up</th>
<th>3 Neither hard nor easy</th>
<th>4 Easy to get or set up</th>
<th>5 Very easy to get or set up</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Check</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Money order</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Debit card</td>
<td></td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Credit card</td>
<td></td>
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<tr>
<td>Prepaid card</td>
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<tr>
<td>Bank account number</td>
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<tr>
<td>Online banking bill pay</td>
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</tr>
</tbody>
</table>

### PAYMENT RECORDS *** _6_ ***
Rate the quality of payment records offered by each payment method. Consider both paper and electronic records.

Examples: proof of purchase, account balances, spending history, usefulness in correcting errors or dispute resolution, or ease of storage.

- Please choose one answer in each row for all payment methods.

<table>
<thead>
<tr>
<th></th>
<th>1 Very poor records</th>
<th>2 Poor records</th>
<th>3 Neither good nor poor</th>
<th>4 Good records</th>
<th>5 Very good records</th>
</tr>
</thead>
<tbody>
<tr>
<td>AS003_a</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cash</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>AS003_b</td>
<td></td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Check</td>
<td></td>
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</tr>
<tr>
<td>AS003_h</td>
<td></td>
<td></td>
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<td></td>
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</tr>
<tr>
<td>Money order</td>
<td></td>
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<tr>
<td>AS003_c</td>
<td></td>
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<tr>
<td>Debit card</td>
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</tr>
<tr>
<td>AS003_d</td>
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<tr>
<td>Credit card</td>
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<tr>
<td>AS003_e</td>
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<tr>
<td>Prepaid card</td>
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<tr>
<td>AS003_f</td>
<td></td>
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<td></td>
</tr>
<tr>
<td>Bank account number</td>
<td></td>
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</tr>
<tr>
<td>AS003_g</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Online banking bill pay</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

IV. Bank accounts and instruments

Adoption of bank accounts

( Paz01 )

Checking and Savings Accounts

Now we’re going to ask you about your checking and savings accounts. When answering the questions, please keep the following in mind:

- If you are married or living with a partner, please report only your accounts.

- Do not include accounts held...
  - ...only by your spouse or partner
  - ...for business purposes only
at non-bank online payment services such as PayPal

Enter “0” if you have no accounts of the indicated type.

How many accounts do you have at banks, credit unions, brokerages, or investment firms?

<table>
<thead>
<tr>
<th>(PA001_a)</th>
<th>Number of checking accounts</th>
<th>________________</th>
</tr>
</thead>
<tbody>
<tr>
<td>(PA001_b)</td>
<td>Number of savings accounts</td>
<td>________________</td>
</tr>
<tr>
<td>• Include only traditional accounts (passbook or statement), money market accounts (but not other mutual funds), education accounts (Coverdell or 529), and Christmas Clubs or other account designated for saving purpose (e.g., vacation).</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

IF PA001_a > 0 THEN
    CHKADOPTER := 1
else
    CHKADOPTER := 0
ENDIF

IF PA001_b > 0 THEN
    SAVADOPTER := 1
else
    SAVADOPTER := 0
ENDIF

IF PA001_a > 0 OR PA001_b > 0 THEN
    BAADOPTER := 1
else
    BAADOPTER := 0
ENDIF

If chkadopter = 0 then
    (PA002)
    Please choose the most important reason why you don't have a checking account.
    ****randomize 1-6, and always keep 7 as “other”****
    o 1 I don’t write enough checks to make it worthwhile
    o 2 The minimum balance is too high
    o 3 I don’t like dealing with banks
    o 4 The fees and service charges are too high
    o 5 No bank has convenient hours or location
6. No bank will give me a checking account
7. Other (explain)
   - (PA002_other)

Have you ever had a checking account?
   1. Yes
   2. No

IF PA003 = 1 THEN
   CHKEVER := 1
else
   CHKEVER := 0
ENDIF

SAVEVER := 0
if SAVADOPTER = 0 then
   (NEWSAV)
   Have you ever had a savings account?
   1. Yes
   2. No

if NEWSAV = 1 then
   SAVEVER := 1
else
   SAVEVER := 0
endif
if (CHKEVER = 1 or SAVEVER = 1) then
   BAEVER := 1
else
   BAEVER := 0
endif

DCADOPTER := 0  *debit card;
OBBPADOPTER := 0  *online banking bill pay;
MOADOPTER := 0  *money order;

Bank account non-adopters

if BAAdopter = 0 then
   if (chkever = 1 or savever = 1) then
      ***new screen***
      (PA010)
A **debit card** allows you to make purchases or payments in addition to allowing access to your bank accounts through an automated teller machine (ATM).

Have you **ever** had a **debit card**?
- 1 Yes
- 2 No

***new screen***
(PA009)

An **ATM card** is a card that allows you to deposit or withdraw cash from an automated teller machine, but cannot be used for purchases or payments.

Have you **ever** had an **ATM card**?
- 1 Yes
- 2 No

***new screen***
(NEWTB)

**Telephone banking** is when you access your account by calling a phone number that your bank has provided. You interact with the system using either voice commands, your phone’s numeric keypad, or speaking with a live customer service representative.

To **set up access** to telephone banking, you may need to create a password or PIN.

Have you **ever** set up access to **telephone banking**?
- 1 Yes
- 2 No

***new screen***
(NEWOB)

**Online banking** is a method of accessing a bank account via the website of a bank, to perform such actions as viewing account balances, making transfers between accounts, or paying bills electronically.

In order to **set up access** to your bank’s online banking website, you usually have to set up a username, password, site key, or PIN.

Have you **ever** set up access to **online banking**?
- 1 Yes
- 2 No

if NEWOB = 1 then
***new screen***
(NEWOBBP)
You can use your bank’s website to make electronic payments from your bank account to a merchant, company, government, or private individual.

To do so, you would need to set up online bill pay by entering the name, address, and account number of the company or person to whom you are paying a bill.

Have you ever set up **online bill pay** at your bank’s website?

- 1 Yes
- 2 No

### New screen
**Savings Accounts**

What **interest rate** do you earn on the balance in your [FILL: If pa001_b > 1 then “primary”] **savings account**?

- Include **money market accounts if that is your [FILL: If pa001_b > 1 then “primary”] **savings account**
- Please choose “0%” if you do not earn interest.

**DROP DOWN BOX WITH ENTRIES**

- [initial box] ***Select one***
  - 1. 0%
  - 2. 0.01 - 0.05%
  - 3. 0.06 - 0.10%
  - 4. 0.11 - 0.15%
  - 5. 0.16 - 0.20%
  - 6. 0.21 - 0.25%
  - 7. 0.26 - 0.50%
  - 8. 0.51 - 0.75%
  - 9. 0.76 - 1.00%
  - 10. 1.01 - 1.50%
  - 11. 1.51 - 2.00%
  - 12. 2.01 - 2.50%
13. 2.51 - 3.00%
14. More than 3%
15. Don’t know

END IF (pa001_b > 0)

IF CHKADOPTER = 1 then

## New screen – Table of Y/N questions for checking accounts
## These screens are new, but some of the follow-ups are existing questions from previous surveys.

Checking Accounts

(IF pa001_a = 1 THEN)
   Please tell us more about your checking account.

(pa075_a)
Is this account **jointly owned** with someone else?
   • *You might jointly own an account with a spouse, another family member, or somebody else.*
     1. Yes, spouse or partner
     2. Yes, other family member
     3. Yes, someone else who is not a family member
     4. No

(pa076_a)
Does this account **pay interest**?
   1. Yes
   2. No

**Overdraft protection** is a service that your bank provides to deposit extra money into your checking account when you make a transaction that exceeds your account balance. It may help you reduce or avoid fees for insufficient funds by transferring money to your checking account from:
   • A savings account
   • A credit card
   • A loan or overdraft insurance

(pa079_a)
Does your checking account have **overdraft protection**?
   1. Yes
   2. No

(IF pa001_a >= 2 THEN)
## all of these questions pa075_a and _b, pa076_a and _b, pa079_a and _b should be on the same screen.

Checking Accounts
Please tell us more about your checking accounts.

Are your checking accounts jointly owned with someone else?
- You might jointly own an account with a spouse, another family member, or somebody else.
- Your primary account is the account you use most often, not necessarily the account with the most money in it.

(pa075_a)
Primary account
1. Yes, spouse or partner
2. Yes, other family member
3. Yes, someone else who is not a family member
4. No

(pa075_b)
Secondary account
1. Yes, spouse or partner
2. Yes, other family member
3. Yes, someone else who is not a family member
4. No

Do your checking accounts pay interest?

<table>
<thead>
<tr>
<th></th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>(pa076_a)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Primary account</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(pa076_b)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Secondary account</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Overdraft protection is a service that your bank provides to deposit extra money into your checking account when you make a transaction that exceeds your account balance. It may help you reduce or avoid fees for insufficient funds by transferring money to your checking account from:
- A savings account
- A credit card
- A loan or overdraft insurance

Do your checking accounts have overdraft protection?

<table>
<thead>
<tr>
<th></th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>(pa079_a)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Primary account</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(pa079_b)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Secondary account</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### New screen – follow-up for interest rates on checking accounts
## Note to programmers—this next question is similar to the ones that appeared in the previous surveys, but now there are additional filters in front of the question which determine if the respondent has one, two, or more than two checking accounts.

(If pa001_a = 1 Then)

(If pa076_a = YES Then)

### Checking Accounts

- \( \text{PA004}_{-a} \)

What **interest rate** do you earn on the balance in your checking account?

DROP DOWN BOX WITH ENTRIES

- [Initial box] *** Select one ***
  1. 0.01 - 0.05%
  2. 0.06 - 0.10%
  3. 0.11 - 0.15%
  4. 0.16 - 0.20%
  5. 0.21 - 0.25%
  6. 0.26 - 0.50%
  7. 0.51 - 0.75%
  8. 0.76 - 1.00%
  9. 1.01 - 1.50%
  10. 1.51 - 2.00%
  11. 2.01 - 2.50%
  12. 2.51 - 3.00%
  13. More than 3%
  14. Don't know

## numbering for pa004_a starts at 2 to match with savings account interest rate pa007_a response options. In the case of pa004_a and pa004_b, the “1” response option is not offered because the respondent has already answered a YES NO question about whether or not they earn interest on their account (pa076_a, pa076_b). If the response those are NO, then we don’t ask pa004_a, _b, and implicitly the response would be “1”, or 0% interest.

(If pa001_a >= 2 Then)

(If pa076_a = YES or pa076_b = YES Then)

### Checking Accounts

What **interest rate** do you earn on the balance in your checking account(s)?

- **Your primary account is the account you use most often, not necessarily the account with the most money in it.**
(IF pa076_a = YES)

(PA004_a)

Primary checking account  [DROP DOWN LIST]

(IF pa076_b = YES)

(PA004_b)

Secondary checking account  [DROP DOWN LIST]

DROP DOWN BOX ENTRIES for this question

- [initial box] *** Select one ***
  2. 0.01 - 0.05%
  3. 0.06 - 0.10%
  4. 0.11 - 0.15%
  5. 0.16 - 0.20%
  6. 0.21 - 0.25%
  7. 0.26 - 0.50%
  8. 0.51 - 0.75%
  9. 0.76 - 1.00%
 10. 1.01 - 1.50%
 11. 1.51 - 2.00%
 12. 2.01 - 2.50%
 13. 2.51 - 3.00%
 14. More than 3%
 15. Don’t know

## New screen – Table of Y/N questions for checking accounts payment instruments

(IF pa001_a > 0 THEN)

Checking Accounts

Please tell us about the paper checks associated with [FILL: IF pa001_a = 1 then “your checking account”, ELSE IF pa001_a > 1 then “any of your checking accounts.”].

<table>
<thead>
<tr>
<th>(pa031) Do you have any blank, unused checks?</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>(pa035)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Have you written a paper check to make a payment in the past 12 months?

IF pa031 = NO THEN

(pa031_b)

Have you ever had blank paper checks for [FILL: IF pa001_a = 1 then “your checking account”, ELSE IF pa001_a > 1 then “any of your checking accounts.”]?

1. Yes
2. No

ENDIF (pa031 = NO)

## New screen

(If pa001_a = 1 then)

- (PA008_Intro) An ATM card is a card that allows you to deposit or withdraw cash from an automated teller machine (ATM), but cannot be used for purchases or payments.

A debit card allows you to make purchases or payments in addition to allowing access to your bank accounts through an ATM.

- If you are married or living with a partner, please report only your cards.
- Do not include cards held...
  - only by your spouse or partner
  - for business purposes only
- Enter “0” if you have no cards of the indicated type.

How many ATM cards and/or debit cards do you have?

- (PA008_b1) Number of ATM cards:___________
- (PA008_a1) Number of debit cards:___________

## New screens – for ATM card or debit card non-adopters

If pa008_b1 = (0, missing) then

(PA009)
Have you ever had an ATM card?
  o 1 Yes
  o 2 No

endif

if PA008_a1 > 0 then
  DCADOPTER := 1
else
  DCADOPTER := 0
endif

(PA010)
Have you ever had a debit card?
  o 1 Yes
  o 2 No

End If

## New screen – pa008_b1,2 and pa008_a1,2 on the same screen.

(IF pa001_a = 2 THEN)

An ATM card is a card that allows you to deposit or withdraw cash from an automated teller machine (ATM), but cannot be used for purchases or payments.

A debit card allows you to make purchases or payments in addition to allowing access to your bank accounts through an ATM.

- If you are married or living with a partner, please report only your cards.
- Do not include cards held...
  o ...only by your spouse or partner
  o ...for business purposes only
- Your primary account is the account you use most often, not necessarily the account with the most money in it.
- Enter “0” if you have no cards of the indicated type.

How many ATM cards and/or debit cards do you have for these checking accounts?

<table>
<thead>
<tr>
<th>Number of ATM cards</th>
<th>Number of debit cards</th>
</tr>
</thead>
</table>

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## New screens – for ATM card or debit card non-adopters

if pa008_b1 = (0, missing) and pa008_b2 = (0, missing) then

(PA009)
Have you ever had an ATM card?
  o 1 Yes
  o 2 No
endif

if pa008_a1 > 0 or pa008_a2 > 0 then
  DCADOPTER := 1
else
  DCADOPTER := 0
(PA010)
Have you ever had a debit card?
  o 1 Yes
  o 2 No
endif

## New screen – ATM and debit card on the same screen

(IF pa001_a > 2 THEN)

An ATM card is a card that allows you to deposit or withdraw cash from an automated teller machine (ATM), but cannot be used for purchases or payments.

A debit card allows you to make purchases or payments in addition to allowing access to your bank accounts through an ATM.

- If you are married or living with a partner, please report only your cards.
- Do not include cards held...
  - only by your spouse or partner
  - for business purposes only
• Your primary account is the account you use most often, not necessarily the account with the most money in it.

• Enter “0” if you have no cards of the indicated type.

How many **ATM cards** and/or **debit cards** do you have for these checking accounts?

<table>
<thead>
<tr>
<th></th>
<th>Number of ATM cards</th>
<th>Number of debit cards</th>
</tr>
</thead>
<tbody>
<tr>
<td>Primary account</td>
<td>(pa008_b1)</td>
<td>(pa008_a1)</td>
</tr>
<tr>
<td>Secondary account</td>
<td>(pa008_b2)</td>
<td>(pa008_a2)</td>
</tr>
<tr>
<td>All other accounts</td>
<td>(pa008_b3)</td>
<td>(pa008_a3)</td>
</tr>
</tbody>
</table>

## New screens – for ATM card or debit card non-adopters

if pa008_b1 = (0, missing) and pa008_b2 = (0, missing) and pa008_b3 = (0, missing) then

(PA009)

Have you ever had an ATM card?

  o 1 Yes
  o 2 No

endif

if pa008_a1 > 0 or pa008_a2 > 0 or pa008_a3 > 0 then

DCADOPTER := 1
else

DCADOPTER := 0

(PA010)

Have you ever had a debit card?

  o 1 Yes
  o 2 No

endif

## New screen – follow-up for those who have more one ATM and one debit card for each checking account

IF sum(pa008_a1, pa008_b1) > 1 then  ## primary or only account

(pa108_a)
You reported that you have [FILL: pa008_a1] debit card(s) and [FILL: pa008_b1] ATM card(s) for your [FILL: if pa001_a = 1 then “checking account”, else if pa001_a > 1 then “primary checking account”].

Most people only have one card per checking account. This is usually either a debit card or an ATM card.

Please help us understand why you reported that you have more than one card for your [FILL: if pa001_a = 1 then “checking account”, else if pa001_a > 1 then “primary checking account”].

1. I counted a card twice, as a debit card and an ATM card.
2. I counted cards held by another joint account owner on this account.
3. My bank issued me more than one card for this account.
4. Other (specify)
   a. [open ended text box]

ENDIF

IF sum(pa008_a2, pa008_b2) > 1 and pa001_a >= 2 then ## secondary accounts
   (pa108_b)
You reported that you have [FILL: pa008_a2] debit card(s) and [FILL: pa008_b2] ATM card(s) for your secondary checking account.

Most people only have one card per checking account. This is usually either a debit card or an ATM card.

Please help us understand why you reported that you have more than one card for your secondary checking account.

1. I counted a card twice, as a debit card and an ATM card.
2. I counted cards held by another joint account owner on this account.
3. My bank issued me more than one card for this account.
4. Other (specify)
   a. [open ended text box]

ENDIF

## NEW SCREEN - DOES YOUR DEBIT CARD HAVE REWARDS?

IF (pa008_a1 > 0 or pa008_a2 > 0 or pa008_a3 > 0) THEN

(PA011)

Some debit cards give rewards for using the card for purchases or payments. Examples of rewards include frequent flier miles, cash back, or points that can be spent on merchandise.

IF pa001_a = 1
Does your debit card give rewards?
ELSE IF pa001_a > 1

Do any of your debit cards give rewards?

- If you have more than one debit card for a checking account, please tell us if any debit cards associated with that account have rewards.

<table>
<thead>
<tr>
<th>Condition</th>
<th>Yes</th>
<th>No</th>
<th>I don’t know</th>
</tr>
</thead>
<tbody>
<tr>
<td>IF pa008_a1 &gt; 0 (pa011_a)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Primary checking account</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>IF pa008_a2 &gt; 0 (pa011_b)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Secondary checking account</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>IF pa008_a3 &gt; 0 (pa011_c)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other checking accounts</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

## new screen

(IF pa001_a > 0)

Now we’d like to know more about how you access your checking [FILL: if pa001_a = 1 then “account”, else if pa001_a > 1 then “accounts”].

Have you set up any of the following methods of accessing your checking [FILL: if pa001_a = 1 then “account”, else if pa001_a > 1 then “accounts”]?  

<table>
<thead>
<tr>
<th>Method</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>(PA012) Telephone banking</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>• You can talk with a teller or use your phone keypad or voice commands</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(PA013) Online banking</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>• You have set up a username and password so you can conduct transactions at your bank’s website</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(PA026_a) Mobile banking</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>• You have downloaded your bank’s mobile app onto your phone or tablet.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

IF pa012 = 1 then
    TBADOPTER = 1
ELSE
    TBADOPTER = 0
END IF
If TBADOPTER = 0 then

(NEWTB)

Have you ever set up access to telephone banking?

- 1 Yes
- 2 No

Endif

If pa013 = NO then

(NEWOB)

Online banking is a method of accessing a bank account via the website of a bank, to perform such actions as viewing account balances, making transfers between accounts, or paying bills electronically.

To set up access to your bank’s online banking website, you usually have to set up a username, password, site key, or PIN.

Have you ever set up access to online banking?

  - 1 Yes
  - 2 No

if NEWOB = 1 then

(NEWOBBP)

You can use your bank’s website to make electronic payments from your bank account to a merchant, company, government, or private individual.

To do so, you would need to set up online bill pay by entering the name, address, and account number of the company or person to whom you are paying a bill.

Have you ever set up online bill pay at your bank’s website?

  - 1 Yes
  - 2 No

Endif

Endif

## new screen

(IF pa001_a > 0 and pa013 = YES)

(PA014)

**Paying bills via online banking**
You can use your bank’s website to make electronic payments from your bank account to a merchant, company, government, or private individual.

To do so, you would need to set up online bill pay by entering the name, address, and account number of the company or person to whom you are paying a bill.

Have you set up **online bill pay** at your bank’s website?

- 1 Yes
- 2 No

```plaintext
if PA014 = 1 then
    OBBPADOPTER := 1
else
    OBBPADOPTER := 0
endif
```

```plaintext
IF pa001_a > 0 and pa014 = NO then
    Have you **ever** set up access to **online banking bill payment**?

    o 1 Yes
    o 2 No
Endif  ****chkadopter =1 ****

Endif  *if BA_Adopter != 0;

**V. Infrequently adopted/used payment types**

IF BAADOPTER = 1 or BAEVER = 1 then

```plaintext
(pa040_d)
```

A **certified check** is a type of personal check you write where the bank guarantees the payee that there is enough cash available in the payer’s account.

In the **past 12 months**, have you used a certified check, even once?

1. Yes
2. No
ENDIF

### New screen
Certain types of paper payment methods are obtained ahead of time. Consider the following:
In the **past 12 months**, have you used any of the following payment methods, even once?

<table>
<thead>
<tr>
<th>Method</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>Money order</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>Travelers check</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>Cashier's check</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>Remittance</td>
<td>1</td>
<td>2</td>
</tr>
</tbody>
</table>

---

## New screen – pa042_a, pa042_e on same screen

**IF** pa040_a = YES or pa040_e = YES **then**

**IF** pa040_a = YES then

(pa042_a)

Did you purchase any of the **money orders** you used in the past 12 months from a non-bank source?

- *Examples of non-bank sources include the post office, Western Union, and Walmart.*

  1. Yes
  2. No

ENDIF (pa040_a = YES)

**IF** pa040_e = YES then

(pa042_e)

Did you send any of the **remittances** you used in the past 12 months from a non-bank source?

- *Examples of non-bank remittance senders include MoneyGram, Western Union, TransferWise, OFX, and Xoom.*

  1. Yes
  2. No

ENDIF (pa040_e = YES)
ENDIF (pa040_a = YES or pa040_e = YES)

## New screen – pa041, pa041_b, pa041_c and pa041_e on same screen

IF pa040_a = NO or pa040_b = NO or pa040_c = NO or pa040_e = NO THEN

  If PA040_a = YES then
    MOADOPTER = 1
  Else
    (PA041)
    Have you ever used a money order, even once?
      1. Yes
      2. No
  END IF

  If PA040_b = NO then
    (PA041_b)
    Have you ever used a travelers check, even once?
      1. Yes
      2. No
  END IF

  If PA040_c = NO then
    (PA041_c)
    Have you ever used a cashier's check, even once?
      1. Yes
      2. No
  END IF

  If PA040_e = NO then
    (PA041_e)
    Have you ever sent a remittance, even once?
      1. Yes
      2. No
  END IF

ENDIF (pa040_a = NO or pa040_b = NO or pa040_c = NO or pa040_e = NO)

## New screen
(PA016)
When you get cash, where do you get it most often?
***randomize responses 1-7, “Other” is always 8 ***

1. ATM
2. Bank teller
3. Check cashing store
4. Cash back at a retail store
5. I get some or all of my wage/salary in cash
6. Family or friend
7. Payday lender
8. Other
   a. (PA016_other) Specify:

## New screen
(pa055_a2)
In the past 12 months, have you used a check cashing store to get cash?
   1. Yes
   2. No

## New screen
IF cellphone = YES or evercell = YES THEN

(pa189)
In the past 12 months, have you used a mobile phone to make any of these kinds of payments?

<table>
<thead>
<tr>
<th></th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>(pa189_a)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>I used tap-and-pay at the point of sale</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(pa189_b)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>I scanned a QR code or showed my phone to a clerk, driver, or restaurant staff at the point of sale</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(pa189_c)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>I used a mobile app to pay</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

ENDIF (cellphone = YES or evercell = YES)

## New screen
If pa189_a = YES or pa189_b = YES or pa189_c = YES THEN

(pa188)
When you pay with your mobile phone, what payment method do you use most often?
   • If you are using a service like PayPal, Apple Pay, or Venmo, tell us about the payment method which those services use.
     1. Credit card
     2. Debit card
     3. Prepaid card
     4. Bank account number
     5. Other (specify)
        o [open ended response box]

END IF (pa189 = YES)
VI. Virtual currency

***new screen***

Virtual or digital currencies exist online and are different from U.S. dollars ($), the euro (€), or other official foreign currencies. They are sometimes called cryptocurrencies.

- Throughout this section, we will display the ticker symbols for each virtual currency in parentheses after the name of that virtual currency.

(PA120_a)
Have you heard of Bitcoin (BTC)?
- Yes
- No

(IF pa120_a = YES)

(pa120_b7)
Have you heard of Bitcoin Cash (BCH)?
- Yes
- No

END IF (pa120_a = YES)

***new screen – same screen pa120_b and pa120_c
# list of top currencies as of 2018-08-31 based on ma
(PA120_b)
Have you heard of any of these other virtual currencies?

<table>
<thead>
<tr>
<th></th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>(pa120_b6) Etherum (ETH)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(pa120_b1) XRP (XRP)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(pa120_b2) Litecoin (LTC)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(pa120_b8) Stellar (XLM)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(pa120_b9) EOS (EOS)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

(PA120_c)
Have you heard of any other virtual currencies besides Bitcoin (BTC), Bitcoin Cash (BCH), and those listed above?
- List up to three, separated by commas
- Yes, please specify______________________
- No
**new screen**

(If pa120_a = YES or pa120_b7 = YES)

How familiar are you with how the following virtual currencies work?

<table>
<thead>
<tr>
<th>Not at all familiar</th>
<th>Slightly Familiar</th>
<th>Somewhat familiar</th>
<th>Moderately familiar</th>
<th>Extremely familiar</th>
</tr>
</thead>
<tbody>
<tr>
<td>If PA120_a = YES (pa131a1) Bitcoin (BTC)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>If PA120_b7 = YES (pa131a2) Bitcoin Cash (BCH)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

ENDIF (pa120_a = YES or pa120_b7 = YES)

**new screen**

If any of PA120 = Y then (PA121)

Do you have or own any of these virtual currencies?

<table>
<thead>
<tr>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>If PA120_a = YES (PA121_a) Bitcoin (BTC)</td>
<td></td>
</tr>
<tr>
<td>If PA120_b7 = YES (PA121_h) Bitcoin Cash (BCH)</td>
<td></td>
</tr>
<tr>
<td>If PA120_b6 = YES (PA121_g) Ethereum (ETH)</td>
<td></td>
</tr>
<tr>
<td>If PA120_b1 = YES (PA121_b) XRP (XRP)</td>
<td></td>
</tr>
<tr>
<td>If PA120_b2 = YES (PA121_c) Litecoin (LTC)</td>
<td></td>
</tr>
<tr>
<td>If PA120_b8 = YES (PA121_i) Stellar (XLM)</td>
<td></td>
</tr>
<tr>
<td>If PA120_b9 = YES (PA121_j) EOS (EOS)</td>
<td></td>
</tr>
</tbody>
</table>

**new screen**

If any of PA121 = N then show this question grid (PA122)
Have you ever had or owned any of these virtual currencies?

<table>
<thead>
<tr>
<th></th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>If PA121_a = NO</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bitcoin (BTC)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>If PA121_h = NO</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bitcoin Cash (BCH)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>If PA121_g = NO</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ethereum (ETH)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>If PA121_b = NO</td>
<td></td>
<td></td>
</tr>
<tr>
<td>XRP (XRP)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>If PA121_c = NO</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Litecoin (LTC)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>If PA121_i = NO</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Stellar (XLM)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>If PA121_j = NO</td>
<td></td>
<td></td>
</tr>
<tr>
<td>EOS (EOS)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

## New screen

IF (pa121_a = YES OR pa122_a = YES) AND (pa120_b7 = NO OR (pa121_h = NO AND pa122_h = NO)) THEN

(pa138)

Did you own any Bitcoin (BTC) on August 1, 2017?

- 1 - Yes
- 2 - No

ENDIF ((currently or has-ever owned Bitcoin) AND (has never heard of Bitcoin Cash OR (does not currently own and has never owned Bitcoin Cash))

## Bitcoin/virtual currency adopter questions

IF any of PA121 = YES then

*** New screen ***

(PA126_a)

***Randomize order below and keep same order in 126_b***

Please tell us your primary reason for owning virtual currency.
1. I use it to buy goods and services in the United States.
2. I use it to make remittances or other international payments.
3. It is an investment.
4. It allows me to make payments anonymously.
5. It uses secure blockchain technology to prevent loss and fraud.
6. I am interested in new technologies.
7. I do not trust banks.
8. I do not trust the government or U.S. dollar.
9. Other (specify)
   ○ [open ended response box]

*** New screen ***
(PA126_b)

Please tell us your **secondary reason** for owning **virtual currency**.

*** Remove selected response in PA126_a ***

1. I use it to buy goods and services in the United States.
2. I use it to make remittances or other international payments.
3. It is an investment.
4. It allows me to make payments anonymously.
5. It uses secure blockchain technology to prevent loss and fraud.
6. I am interested in new technologies.
7. I do not trust banks.
8. I do not trust the government or U.S. dollar.
9. Other (specify)
   ○ [open ended response box]

(PA123)

How much **virtual currency** do you have or own?

- *Please tell us both the number of coins and the equivalent value in U.S. dollars.*

<table>
<thead>
<tr>
<th></th>
<th>Number of coins</th>
<th>Today's equivalent value in U.S. dollars ($)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Do not round to the nearest coin. Use decimal places if necessary. <em>Example: 0.00425</em></td>
<td></td>
</tr>
<tr>
<td>If PA121_a = YES</td>
<td>(pa123_a_number)</td>
<td>(pa123_a_us) $__________ .00</td>
</tr>
<tr>
<td>Bitcoin (BTC)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>If PA121_h = YES</td>
<td>(pa123_h_number)</td>
<td>(pa123_h_us) $__________ .00</td>
</tr>
<tr>
<td>Bitcoin Cash (BCH)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>If PA121_g = YES</td>
<td>(pa123_g_number)</td>
<td>(pa123_g_us) $__________ .00</td>
</tr>
<tr>
<td>Ethereum (ETH)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
If PA121_b = YES
(PA123_b)
XRP (XRP)
__________
__________ $__________ .00

If PA121_c = YES
(PA123_c)
Litecoin (LTC)
__________
__________ $__________ .00

If PA121_i = YES
(PA123_i)
Stellar (XLM)
__________
__________ $__________ .00

If PA121_j = YES
(PA123_j)
EOS (EOS)
__________
__________ $__________ .00

IF (any displayed row in table pa123 has one or the other response values missing)
*** highlight row with missing entries and display following text at top of screen ***

It is important for us to know both the number of coins and the equivalent value in U.S. dollars. If you cannot give the exact values, please give us your best estimates.

*** new screen ***
IF (any displayed row in table pa123 still has one or the other response values missing)

(pa123_other)
Please tell us why you did not answer both the “Number of coins” and “Equivalent value in U.S. dollars” for the following rows:
*** Populate list with one row for each type of virtual currency that had at least one missing value ***
[OPEN ENDED TEXT BOX]

*** new screen ***
(PA139)
Did you refer to records or websites to know the number of coins or the equivalent value in U.S. dollars?
1. Yes, for the number of coins.
2. Yes, for the value in U.S. dollars.
3. Yes, for both.
4. No.

*** new screen ***
DISPLAY PA137 and PA133 SCREENs IF: any of pa121 = YES or any of pa122 = YES

*** new screen ***
(PA137)
Please describe where you deposit or store your virtual currency.
[open ended text box big enough to write a few sentences]

***new screen***

(PA133)

In the past 12 months, have you exchanged virtual currency for U.S. dollars or exchanged U.S. dollars for virtual currency?

<table>
<thead>
<tr>
<th></th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>If PA121_a = YES or PA122_a = YES (PA133_a)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bitcoin (BTC)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>If PA121_h = YES or PA122_h = YES (PA133_h)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bitcoin Cash (BCH)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>If PA121_g = YES or PA122_g = YES (PA133_g)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ethereum (ETH)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>If PA121_b = YES or PA122_b = YES (PA133_b)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>XRP (XRP)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>If PA121_c = YES or PA122_c = YES (PA133_c)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Litecoin (LTC)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>If PA121_i = YES or PA122_i = YES (PA133_i)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Stellar (XLM)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>If PA121_j = YES or PA122_j = YES (PA133_j)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>EOS (EOS)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

***new screen***

IF (any row displayed in PA133 question grid = YES)

(pa135)

In the past 12 months, how many times did you exchange virtual currency for U.S. dollars or exchange U.S. dollars for virtual currency?

*** Populate table rows with any row in which pa133= YES).***

<table>
<thead>
<tr>
<th></th>
<th>Number of exchanges</th>
</tr>
</thead>
<tbody>
<tr>
<td>If PA133_a = YES</td>
<td></td>
</tr>
</tbody>
</table>
### Survey of Consumer Payment Choice

#### In the past 12 months, have you used virtual currency to make a payment for goods or services or to another person?

- Exclude exchanges from U.S. dollars to virtual currency and vice versa.

#### Display Screen If: any of pa121 = YES or any of pa122 = YES

<table>
<thead>
<tr>
<th>Virtual Currency</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bitcoin (BTC)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bitcoin Cash (BCH)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ethereum (ETH)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>XRP (XRP)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Litecoin (LTC)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Stellar (XLM)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>EOS (EOS)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

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EOS (EOS)

***new screen***

IF (any row displayed in PA128 question grid = YES)

(pa140)

In the past 12 months, how many payments for goods or services or to another person did you make using a virtual currency?

- Exclude exchanges from U.S. dollars to virtual currency and vice versa.

*** Populate table rows with any row in which pa128= YES).***

<table>
<thead>
<tr>
<th>Number of payments</th>
</tr>
</thead>
<tbody>
<tr>
<td>If PA128_a = YES</td>
</tr>
<tr>
<td>(PA140_a)</td>
</tr>
<tr>
<td>Bitcoin (BTC)</td>
</tr>
<tr>
<td>If PA128_h = YES</td>
</tr>
<tr>
<td>(PA140_h)</td>
</tr>
<tr>
<td>Bitcoin Cash (BCH)</td>
</tr>
<tr>
<td>If PA128_g = YES</td>
</tr>
<tr>
<td>(PA140_g)</td>
</tr>
<tr>
<td>Ethereum (ETH)</td>
</tr>
<tr>
<td>If PA128_b = YES</td>
</tr>
<tr>
<td>(PA140_b)</td>
</tr>
<tr>
<td>XRP (XRP)</td>
</tr>
<tr>
<td>If PA128_c = YES</td>
</tr>
<tr>
<td>(PA140_c)</td>
</tr>
<tr>
<td>Litecoin (LTC)</td>
</tr>
<tr>
<td>If PA128_i = YES</td>
</tr>
<tr>
<td>(PA140_i)</td>
</tr>
<tr>
<td>Stellar (XLM)</td>
</tr>
<tr>
<td>If PA128_j = YES</td>
</tr>
<tr>
<td>(PA140_j)</td>
</tr>
<tr>
<td>EOS (EOS)</td>
</tr>
</tbody>
</table>

***new screen***

IF (any row displayed in PA128 question grid = YES)

(pa129_d)

Who did you pay using virtual currency?

- Check all that apply
1. A person (somebody who is not a store, company or other business)
2. Store, company, or other business – **Online**
3. Store, company, or other business – **In person**
4. Currency exchange (for U.S. dollars or other currencies)
5. I’d rather not say
6. Other (specify)
   a. [open ended text box]

END IF

***new screen ***

IF pa120_a = YES OR pa120_b7 = YES THEN

IF pa120_a = YES

( PA130)
How do you expect the **value of one Bitcoin (BTC)** to change over the following time periods?

<table>
<thead>
<tr>
<th></th>
<th>1 Decrease a lot</th>
<th>2 Decrease some</th>
<th>3 Stay about the same</th>
<th>4 Increase some</th>
<th>5 Increase a lot</th>
</tr>
</thead>
<tbody>
<tr>
<td>(PA130_a)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Next week</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(PA130_b)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Next month</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(PA130_c)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Next year</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

END IF (pa120_a = YES)

IF pa120_b7 = YES

( PA130)
How do you expect the **value of one Bitcoin Cash coin (BCH)** to change over the following time periods?

<table>
<thead>
<tr>
<th></th>
<th>1 Decrease a lot</th>
<th>2 Decrease some</th>
<th>3 Stay about the same</th>
<th>4 Increase some</th>
<th>5 Increase a lot</th>
</tr>
</thead>
<tbody>
<tr>
<td>(PA130_d)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Next week</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(PA130_e)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Next month</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(PA130_f)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Next year</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

END IF (pa120_b7 = YES)

END IF (pa120_a = YES OR pa120_b7 = YES)
VII. Credit/charge accounts and instruments

CCADOPTER := 0

(PA053)
Credit cards allow you to carry a balance from month to month.

Charge cards must be paid in full at the end of each billing cycle.

- If you are married or living with a partner, please report all cards belonging to you and all cards owned jointly with your spouse or partner.
- Do not include cards held...
  o ...only by your spouse or partner
  o ...for business purposes only

Do you have any credit cards or charge cards?

  o 1 Yes
  o 2 No

If PA053 = 1 then
  CCADOPTER = 1

Else

  CCADOPTER = 0

ENDIF

IF ccadaptor = 0 THEN

- (PA019_intro) We know we just asked you about credit cards and charge cards, but we’d like to ask the question in a different way. Please pardon the repetition.

Do you have any of the following types of credit cards or charge cards?

<table>
<thead>
<tr>
<th>Question</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>(PA019_a) Visa credit cards</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>(PA019_f) MasterCard credit cards</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>(PA019_g) Discover credit cards</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>(PA019_b) Company or store branded credit cards</td>
<td>1</td>
<td>2</td>
</tr>
</tbody>
</table>
- Do not have logos from Visa, MasterCard, Discover or American Express
- Examples include Exxon Mobil card, Lowe’s card, or J.C. Penney card.
- These cards can only be used at the merchant labeled on the card.

<table>
<thead>
<tr>
<th>(PA019_c)</th>
<th>American Express charge cards</th>
<th>1</th>
<th>2</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>These cards must be paid off at the end of each billing period</td>
<td>1</td>
<td>2</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>(PA019_d)</th>
<th>American Express credit cards</th>
<th>1</th>
<th>2</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>These cards can carry a balance from one billing period to the next</td>
<td>1</td>
<td>2</td>
</tr>
</tbody>
</table>

| (PA019_e) | Diners Club or other charge cards | 1 | 2 |

ENDIF (IF ccadopter = 0)

If pa019_a = 1 or pa019_b = 1 or pa019_c = 1 or pa019_d = 1 or pa019_e = 1 or pa019_f = 1 or pa019_g = 1 then

CCADOPTER = 1

ELSE

CCADOPTER = 0

(PA020)

Have you ever had a credit card or charge card?
- 1 Yes
- 2 No

ENDIF (pa019_a = 1 or ...)

If CCADOPTER = 1 THEN

(PA054)

Please tell us how many credit or charge cards you have of each type.
- If you do not use a certain kind of card, enter 0 (zero) in that box.

<table>
<thead>
<tr>
<th>Number of credit cards with rewards</th>
<th>Number of credit cards without rewards</th>
</tr>
</thead>
<tbody>
<tr>
<td>IF pa053 = YES or PA019_a = 1 then Visa credit cards</td>
<td>PA054_a1</td>
</tr>
</tbody>
</table>
numcreditcards = sum(pa054_a1, ... , pa054_g2)

### ERROR CHECK screen:
If the respondent says that they have a credit card, but then do not enter a positive number, we want to ask them why. This happens in about 7 percent of the cases in 2013.

If CCADOPTR = 1 and (every cell of pa054 = (0 OR missing)) then

(pa054_z)
You told us that you have a credit card, but the number of credit cards you own is [FILL: zero/missing –depending on if the respondent entered 0 or left everything missing in pa054].

If you would like to go back and enter your number of credit cards, please use the “Back” button below. Otherwise, please help us understand by telling us why you did not enter the number of cards. Use the box below.
[OPEN ENDED TEXT BOX]

END IF
(pa054_g1 > 0 or pa054_g2 > 0) THEN

(pa052)
Do you own any kinds of credit cards that also are branded with a company logo?

- Examples include a Visa card with an Amazon.com logo, a MasterCard with a Macy’s logo, a Discover card with an ExxonMobil logo, an American Express card with an American Airlines logo, etc.

1. Yes
2. No

ENDIF

IF pa052 = YES THEN

IF pa054_a1 > 0 OR pa054_a2 > 0 THEN

(pa051_a)
You told us you have [FILL: number of Visa cards from pa054_a, \(\text{sum}(pa054_a1, pa054_a2)\)] Visa cards. How many of these are branded with a logo of a company, store, or gas station?

______cards

IF pa054_f1 > 0 OR pa054_f2 > 0 THEN

(pa051_b)
You told us you have [FILL: number of MasterCard cards from pa054_f, \(\text{sum}(pa054_f1, pa054_f2)\)] MasterCard cards. How many of these are branded with a logo of a company, store, or gas station?

______cards

IF pa054_g1 > 0 or pa054_g2 > 0 THEN

(pa051_c)
You told us you have [FILL: number of Discover cards from pa054_g, \(\text{sum}(pa054_g1, pa054_g2)\)] Discover cards. How many of these are branded with a logo of a company, store, or gas station?

______cards

IF pa054_c1 > 0 OR pa054_c2 > 0 THEN

(pa051_d)
You told us you have [FILL: number of AmEx charge cards from pa054_c, \(\text{sum}(pa054_c1, pa054_c2)\)] American Express charge cards. How many of these are branded with a logo of a company, store, or gas station?

______cards

IF pa054_d1 > 0 OR pa054_d2 > 0 THEN

(pa051_e)
You told us you have [FILL: number of AmEx credit cards from pa054_d, sum(pa054_d1, pa054_d2)] American Express credit cards. How many of these are branded with a logo of a company, store, or gas station?

______ cards

ENDIF (pa052 = YES)

IF ccadopter = 1 THEN

## New screen

(pu020)
On your last bill(s), about how much were the new charges made to all of your credit cards and/or charge cards?

- Enter 0 if none.

  - $______________.00

## new screen

(pu010)
Last month, about how much was the unpaid balance on all of your credit cards and/or charge cards that you carried over from the previous month?

- Enter 0 if none.

  - $______________.00

IF pu010 = 0 then

(PU009)
During the past 12 months, did you carry an unpaid balance on any credit card and/or charge card from one month to the next (that is, you did not pay the balance in full at the monthly due date)?

  - 1 Yes
  - 2 No

END IF

IF pu010 > 0 OR (pu010 > 0 or PU009 = YES) THEN

## New screen: pu011

(pu011)
How would you compare your unpaid balance last month to your unpaid balance 12 months ago? Last month’s balance is...

  - 1 Much lower
  - 2 Lower
  - 3 About the same
Higher
5 Much higher
6 I did not have a balance 12 months ago

## new screen – credit limit question

(pu013)

Today, about how much is the total credit limit of all your credit cards?
- Only include credit cards, do not include charge cards.
- If you don’t know your credit limit, please give us your best guess.

$________.00

## new screen – credit limit error check

IF pu013 >= 100,000 then

(pu013_b)

You told us that your credit limit is $[FILL: pu013, formatted with appropriate commas].

Is it correct?

1. Yes
2. No

### if no go back to screen pu013)

End if (pu013 >= 100,000)

## new screen – credit limit error check

IF pu010 not missing and pu013 not missing and pu010 > pu013 THEN

(pu013_a)

You told us that your credit limit is $[FILL: pu013] and your balance is $[FILL: pu010].

Is it correct that your balance is larger than your credit limit?

1. Yes, explain
   a. [open ended text box]
2. No

IF PU013_a = NO then

## same screen pu010 and pu013)

(pu010)

Last month, about how much was the unpaid balance on all of your credit cards and/or charge cards that you carried over from the previous month?

- Enter 0 if none.
Today, about how much is the total credit limit of all your credit cards?
• Only include credit cards, do not include charge cards.
• If you don’t know your credit limit, please give us your best guess.

$______________.00

(ENDIF (pu013_a = NO))

ENDIF (ccadopter = 1)  ****end CREDIT CARD section ****

## New screen
IF cellphone = YES
(pa045)
Some payments can be made by sending a text message.

Examples of these types of payments include making donations to the Red Cross or using PayPal via text messages.

Have you made a text message payment in the past 12 months?

1. Yes
2. No

(ENDIF (cellphone = YES))

## New screen
IF pa045 = YES THEN
(pa045_a)
In the past 12 months, have you authorized a text message payment using one of the following methods?

<table>
<thead>
<tr>
<th>(pa045_c)</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Authorize your mobile phone company to pay for you</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(pa045_a)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Via your bank</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(pa045_b)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Using a non-bank payment service such as PayPal</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

(ENDIF (pa045 = YES))
VIII. Prepaid accounts and instruments

PCADOPTER := 0
PCEVER := 0

(pa201)

In the next few questions, we are going to ask you about prepaid cards.
- For this screen, please do not include the gift card you received for being a study participant in the Understanding America Study when answering questions about prepaid cards you may own.

Please tell us how many of each type of prepaid card that you have.

<table>
<thead>
<tr>
<th>(pa201_a) NetSpend</th>
<th>Number of cards</th>
</tr>
</thead>
<tbody>
<tr>
<td>(pa201_b) Green Dot</td>
<td></td>
</tr>
<tr>
<td>(pa201_c) American Express Bluebird</td>
<td></td>
</tr>
<tr>
<td>(pa201_d) Walmart MoneyCard</td>
<td></td>
</tr>
<tr>
<td>(pa201_e) Visa Prepaid Card</td>
<td></td>
</tr>
<tr>
<td>(pa201_f) MasterCard Prepaid Card</td>
<td></td>
</tr>
<tr>
<td>(pa201_h) AccountNow Gold Card</td>
<td></td>
</tr>
<tr>
<td>(pa201_i) Prepaid card from a bank</td>
<td></td>
</tr>
</tbody>
</table>
- Examples: Chase, Bank of America, Wells Fargo, etc.

GPRADOPTER = 0

IF pa201_a > 0 OR pa201_b > 0 OR pa201_c > 0 OR pa201_d > 0 OR pa201_e > 0 OR pa201_f > 0 OR pa201_h > 0 OR pa201_i > 0 OR THEN
    GPRADOPTER = 1
    PCADOPTER = 1
END

(PA198)

Please tell us how many of each type of prepaid card that you have.
- For this screen, please do not include the gift card you received for being a study participant in the Understanding America Study when answering questions about prepaid cards you may own.
- If you do not have any of a type of card, please enter 0 in the box.
- Please include electronic “cards” that work with a mobile phone app or to make payments on the internet.

<table>
<thead>
<tr>
<th>Number of cards</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>(PA198_a)</td>
<td>Gift card from a store, merchant, or website (examples: Home Depot, Target, Starbucks, iTunes)</td>
</tr>
<tr>
<td>(PA198_c)</td>
<td>Public transportation card or pass (subway, bus, train or ferry)</td>
</tr>
<tr>
<td>(PA198_d)</td>
<td>Phone card</td>
</tr>
<tr>
<td>(PA198_e)</td>
<td>Direct Express</td>
</tr>
<tr>
<td>(PA198_f)</td>
<td>EBT, WIC, SNAP, or TANF</td>
</tr>
<tr>
<td>(PA198_m)</td>
<td>Other federal, state, or local government benefit card</td>
</tr>
<tr>
<td>(PA198_g)</td>
<td>Payroll card (for wages or salary)</td>
</tr>
<tr>
<td>(PA198_h)</td>
<td>Employee incentive card (for bonus pay, awards, or recognition from your employer)</td>
</tr>
<tr>
<td>(PA198_i)</td>
<td>Benefit card (FSA, HRA, HSA, health care, day care)</td>
</tr>
<tr>
<td>(PA198_j)</td>
<td>Remittance card (for sending money overseas)</td>
</tr>
<tr>
<td>(PA198_k)</td>
<td>Rebate card from store, merchant, or website</td>
</tr>
<tr>
<td>(PA198_l)</td>
<td>Location specific card (for spending in shopping malls or university campus)</td>
</tr>
<tr>
<td>(PA198_b)</td>
<td>Other general purpose prepaid card that has a logo from Visa, MasterCard, Discover or American Express</td>
</tr>
</tbody>
</table>

- Include only cards not reported above in this table.
- Do not include cards such as Green Dot, etc, reported in the previous question.

If \( \text{sum}(\text{PA198}_a, \text{PA198}_b, \text{PA198}_c, \text{PA198}_d, \text{PA198}_e, \text{PA198}_f, \text{PA198}_g, \text{PA198}_h, \text{PA198}_i, \text{PA198}_j, \text{PA198}_k, \text{PA198}_l, \text{PA198}_m, \text{PA198}_n) > 0 \)
then \( \text{PCADOPTER} = 1 \)

IF \( \text{pa198}_b > 0 \) then \( \text{GPRADOPTER} = 1 \)

****The idea of the error check below is to show the entire chart again, filled in by respondent, replacing blanks with zeros.****
****Additional error check: For any single item on PA198, if the box has a blank/missing value, then please alert the respondent by summing up what R has answered and giving opportunity to go back and correct. Please use a zero if respondent has left box blank: “You said you have the following prepaid cards. Is that correct?” y/n If no, give the screen again.****

****Example:
(pa198_confirm)
You told us you have the following [NUMBER OF CARDS] prepaid cards:

<table>
<thead>
<tr>
<th>Item Description</th>
<th>Number of cards</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gift card from a store, merchant, or website (examples: Home Depot, Target, Starbucks, iTunes)</td>
<td>2</td>
</tr>
<tr>
<td>Public transportation card or pass (subway, bus, train or ferry)</td>
<td>3</td>
</tr>
<tr>
<td>Phone card</td>
<td>0</td>
</tr>
<tr>
<td>Direct Express</td>
<td>0</td>
</tr>
<tr>
<td>EBT, WIC, SNAP, or TANF</td>
<td>0</td>
</tr>
<tr>
<td>Other federal, state, or local government benefit card</td>
<td>0</td>
</tr>
<tr>
<td>Payroll card (for wages or salary)</td>
<td>0</td>
</tr>
<tr>
<td>Employee incentive card (for bonus pay, awards, or recognition from your employer)</td>
<td>0</td>
</tr>
<tr>
<td>Benefit card (FSA, HRA, HSA, health care, day care)</td>
<td>0</td>
</tr>
<tr>
<td>Remittance card (for sending money overseas)</td>
<td>0</td>
</tr>
<tr>
<td>Rebate card from store, merchant, or website</td>
<td>0</td>
</tr>
<tr>
<td>Location specific card (for spending in shopping malls or university campus)</td>
<td>0</td>
</tr>
<tr>
<td>Other general purpose prepaid card that has a logo from Visa, MasterCard, Discover or American Express</td>
<td>0</td>
</tr>
<tr>
<td>- Include only cards not reported above.</td>
<td></td>
</tr>
</tbody>
</table>

Is this correct?
1. Yes
2. No
IF pa198_confirm = NO then show pa198 table again.

## new screen
IF PA198_a > 0 OR PA198_c > 0 OR PA198_d > 0 OR PA198_e > 0 OR PA198_f > 0 OR PA198_m > 0 OR PA198_g > 0 OR PA198_h > 0 OR PA198_i > 0 OR PA198_j > 0 OR PA198_k > 0 OR PA198_l > 0 THEN

Do any of these cards have a logo from Visa, MasterCard, Discover or American Express?

<table>
<thead>
<tr>
<th>Yes</th>
<th>No</th>
<th>I don’t know</th>
</tr>
</thead>
<tbody>
<tr>
<td>(IF PA198_a &gt; 0) (pa202_a) Gift card from a store, merchant, or website (examples: Home Depot, Target, Starbucks, iTunes)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(IF PA198_c &gt; 0) (pa202_c) Public transportation card or pass (subway, bus, train or ferry)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(IF PA198_d &gt; 0) (pa202_d) Phone card</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(IF PA198_e &gt; 0) (pa202_e) Direct Express</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(IF PA198_f &gt; 0) (pa202_f) EBT, WIC, SNAP, or TANF</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(IF PA198_m &gt; 0) (pa202_m) Other federal, state, or local government benefit card</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(IF PA198_g &gt; 0) (pa202_g) Payroll card (for wages or salary)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(IF PA198_h &gt; 0) (pa202_h) Employee incentive card (for bonus pay, awards, or recognition from your employer)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(IF PA198_i &gt; 0) (pa202_i) Benefit card (FSA, HRA, HSA, health care, day care)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(IF PA198_j &gt; 0) (pa202_j) Remittance card (for sending money overseas)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(IF PA198_k &gt; 0) (pa202_k) Rebate card from store, merchant, or website</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(IF PA198_l &gt; 0)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
(pa202_1)
Location specific card (for spending in shopping malls or university campus)

END IF ((any pa198_X except pa198_b) > 0)

IF (any of pa202_a – pa202_n = YES) then GPRADOPTER = 1

## new screen
IF any of pa202 = “I don’t know” (IDK) THEN

Can any of these cards be used to make purchases anywhere credit or debit cards are accepted?

<table>
<thead>
<tr>
<th>Card Description</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>(IF PA202_a = IDK) Gift card from a store, merchant, or website (examples: Home</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Depot, Target, Starbucks, iTunes)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(IF PA202_c = IDK) Public transportation card or pass (subway, bus, train or</td>
<td></td>
<td></td>
</tr>
<tr>
<td>ferry)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(IF PA202_d = IDK) Phone card</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(IF PA202_e = IDK) Direct Express</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(IF PA202_f = IDK) EBT, WIC, SNAP, or TANF</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(IF PA202_m = IDK) Other federal, state, or local government benefit card</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(IF PA202_g = IDK) Payroll card (for wages or salary)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(IF PA202_h = IDK) Employee incentive card (for bonus pay, awards, or recognition</td>
<td></td>
<td></td>
</tr>
<tr>
<td>from your employer)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(IF PA202_i = IDK) Benefit card (FSA, HRA, HSA, health care, day care)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(IF PA202_j = IDK) Remittance card (for sending money overseas)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(IF PA202_k = IDK)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Rebate card from store, merchant, or website
(IF PA202_1 = IDK)
(pa203_1)
Location specific card (for spending in shopping malls or university campus)

IF (any of pa203_a – pa203_n = YES) then GPRADOPTER = 1

IF PCADOPTER = 0 and gpradopter = 0 THEN

(PA103)
Have you ever had a prepaid card?
   • 1 Yes
   • 2 No
ENDIF (PCADOPTER = 0 and gpradopter = 0)

(pa194)
Some devices allow drivers to pay tolls without stopping at a toll booth. These devices are often mounted on the inside windshield of the vehicle.

Examples of these devices include E-ZPass, SunPass, TxTAG, and Fastrak.

In the past 12 months, have you used one of these electronic toll payment devices to pay a toll?
   1. Yes
   2. No

IF pa194 = YES THEN

(pa193)
How is the electronic toll payment device that you use most often funded?
   1. Credit card
   2. Debit card
   3. Prepaid card
   4. Bank account number
   5. Other (specify)
       a. (pa193_other) [open ended response box]

END IF (pa194 = YES)

IX. Automatic bill payments adoption

(FA024)
An automatic bill payment is a payment set up to occur on a regularly scheduled basis, typically monthly. Once set up, they do not require any additional effort on the consumer’s part.

Automatic bill payments can be made using a:
• Bank account deduction
• Debit card
• Credit card
• Prepaid card
• Direct payment from your income

Do you have any automatic bill payments set up to occur this month?
  o 1 Yes
  o 2 No

ABPADOPTER := 0

IF PA024 = 1 THEN
  ABPADOPTER := 1
ELSE
  (PA025)
  Have you ever had an automatic bill payment set up in the past?
    o 1 Yes
    o 2 No
ENDIF

X. Non-bank payment accounts (PA001_d)

### new screen

Do you have an account with any of the following payment services?

<table>
<thead>
<tr>
<th>(PA001_d1)</th>
<th>(PA001_d2)</th>
</tr>
</thead>
<tbody>
<tr>
<td>PayPal</td>
<td>Other non-bank payment services</td>
</tr>
<tr>
<td></td>
<td>• These include Venmo, Google Wallet, Amazon Payments, etc.</td>
</tr>
</tbody>
</table>

If PA001_d1 = YES or PA001_d2 = YES or PA001_d3 = YES then
  PPADOPTER = 1
Else
  PPADOPTER = 0
Endif

### New screen

If PA001_d1 = 1 THEN
(PA044_a)
In the past 12 months, have you used PayPal to make a purchase or pay another person?

- 1 Yes
- 2 No

## New screen
IF pa044_a = YES then

(PA048)
In the past 12 months, have you used any of the following methods to make payments with your PayPal account?

<table>
<thead>
<tr>
<th>Method</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>(pa048_a1) Credit card</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(pa048_b1) Debit card</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(pa048_c1) Bank account</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(pa048_d1) Money stored with PayPal</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(pa048_e1) Some other method</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

ENDIF (pa044_a = YES)

ENDIF (PA001_d1 = 1)

## New screen
(pa001_e)
Do you have any of the following mobile apps or online accounts?

- Apple Pay
- Google Pay
- Amazon Payments
- Samsung Pay
- Square Cash App
- Dash
- Facebook Messenger
- iTunes
- LevelUp
- PopMoney
- Venmo
- Zelle
- Your bank’s mobile banking app

1. Yes
2. No
## New screen

IF pa001_e = YES then

(pa001_f)

Which one of these mobile apps or online accounts do you have?

- Check all that apply.

- [ ] Apple Pay
- [ ] Google Pay
- [ ] Amazon Payments
- [ ] Samsung Pay
- [ ] Square Cash App
- [ ] Dash
- [ ] Facebook Messenger
- [ ] iTunes
- [ ] LevelUp
- [ ] PopMoney
- [ ] Venmo
- [ ] Zelle
- [ ] Your bank’s mobile banking app

END IF (pa001_e = YES)

## New screen

IF 13 in pa001_f then

(pa001g)

In the past 12 months, have you used any of the following features of your bank’s mobile banking app?

<table>
<thead>
<tr>
<th>Feature</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>(pa001g1) Online banking bill payment</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(pa001g2) Pay using a person’s email address or mobile phone number</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(pa001g3) Other account-to-account payment</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

ENDIF (13 in pa001_f)

**XI. Payment Use (PU)**

(PU001_Intro)

Next, please answer some questions about how often you make payments.
• If you are married or living with a partner, please report all payments made...
  o ...by you
  o ...jointly with your spouse or partner

• Do not include payments made...
  o ...only by your spouse or partner
  o ...for business purposes only

• Feel free to check your records

(PU002_Intro)
The next set of questions will be divided into several types of payments:

• Categorize each payment you make into one of the categories below. We’ll ask you about each type of payment next.

<table>
<thead>
<tr>
<th>BILLS &amp; RELATED PAYMENTS</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Automatic bill payments</td>
<td>Bill payments that are set up to occur on a regular schedule.</td>
</tr>
<tr>
<td>Online bill payments</td>
<td>Bill payments made online, but not paid automatically.</td>
</tr>
<tr>
<td>Bill payments by mail, in person, or by phone</td>
<td>Bill payments that you mail in, pay in person, or call in on your phone.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>PURCHASES OF GOODS &amp; SERVICES</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Online payments</td>
<td>Payments for items bought online or donations made online.</td>
</tr>
<tr>
<td>Retail purchases of goods</td>
<td>Purchases of goods bought in person at stores.</td>
</tr>
<tr>
<td>Services</td>
<td>Purchases of services bought in person, such as food at restaurants, tolls, doctor’s visits, childcare, haircuts, education, and entertainment.</td>
</tr>
<tr>
<td>Person-to-person payments</td>
<td>Payments to friends and family, gifts, and casual payments like payments to babysitters and lawn mowers.</td>
</tr>
</tbody>
</table>

if ABPADOPTER = 1 then

• (PU002_intro2)
  Automatic Bill Payments

  In a **typical period (week, month, or year)**, how many automatic bill payments do you make?

  • Choose one box per row that best describes your typical activity.
  • Answer for each payment method.
• **Enter the number of times** you make an automatic bill payment. **DO NOT ENTER DOLLAR AMOUNTS.**
• **Answer on an annual basis if** you typically make less than one payment per month.
• **If** you do not use the payment method, **enter 0 (zero) in any box in the appropriate row.**

<table>
<thead>
<tr>
<th>Payment Method</th>
<th>Weekly basis - Per week</th>
<th>Monthly basis - Per month</th>
<th>Yearly basis - Per year</th>
</tr>
</thead>
<tbody>
<tr>
<td>If dcadopter = 1 then Paid with your debit card(s)</td>
<td>(pu002_a1)</td>
<td>(pu002_a2)</td>
<td>(pu002_a3)</td>
</tr>
<tr>
<td>If ccadopter = 1 then Charged to your credit card(s)</td>
<td>(pu002_b1)</td>
<td>(pu002_b2)</td>
<td>(pu002_b3)</td>
</tr>
<tr>
<td>If pcadopter = 1 then Paid with your prepaid card(s)</td>
<td>(pu002_f1)</td>
<td>(pu002_f2)</td>
<td>(pu002_f3)</td>
</tr>
<tr>
<td>If baadopter = 1 then Paid using your bank account and routing numbers</td>
<td>(pu002_c1)</td>
<td>(pu002_c2)</td>
<td>(pu002_c3)</td>
</tr>
<tr>
<td>IF OBFPADOPTER = 1 THEN Paid using the online banking bill payment function on your bank’s website</td>
<td>(PU002_e1)</td>
<td>(PU002_e2)</td>
<td>(PU002_e3)</td>
</tr>
<tr>
<td>Paid directly from your income</td>
<td>(pu002_d1)</td>
<td>(pu002_d2)</td>
<td>(pu002_d3)</td>
</tr>
</tbody>
</table>

(error catching code goes here)

End if

**IF BAADOPTER = 1 or CCADOPTER = 1 or PCADOPTER = 1 or OBFPADOPTER = 1 or DCADOPTER = 1 or THEN**

• **(pu003_intro)**

**Online Bill Payments**

In a **typical period (week, month, or year)**, how many online bill payments do you make?

• IMPORTANT: **Do not count any automatic recurring bill payments that you reported in the previous question.**

• **Choose one box per row** that best describes your typical activity.
• **Answer for each payment method.**
• **Enter the number of times** you make an online bill payment. **DO NOT ENTER DOLLAR AMOUNTS.**
• **Answer on an annual basis if** you typically make less than one payment per month.
• **If** you do not use the payment method, **enter 0 (zero) in any box in the appropriate row.**
If \( dcadopter = 1 \)
then
Paid with your debit card(s)
\[(pu003\_a1) \quad (pu003\_a2) \quad (pu003\_a3)\]

If \( ccadopter = 1 \)
then
Charged to your credit card(s)
\[(pu003\_b1) \quad (pu003\_b2) \quad (pu003\_b3)\]

If \( pcadopter = 1 \)
then
Paid with your prepaid card(s)
\[(pu003\_c1) \quad (pu003\_c2) \quad (pu003\_c3)\]

If \( baadopter = 1 \)
then
Paid using your bank account and routing numbers
\[(pu003\_d1) \quad (pu003\_d2) \quad (pu003\_d3)\]

If \( obbpadopter = 1 \)
then
Paid using the online banking bill payment function on your bank’s web site
\[(pu003\_e1) \quad (pu003\_e2) \quad (pu003\_e3)\]

(error catching code here)

END IF

- \((pu004\_intro)\)

**Bill Payments by mail, in person, or by phone**

In a typical period (week, month, or year), how many bill payments by mail, in person, or by phone do you make?

- Choose one box per row that best describes your typical activity.
- Answer for each payment method.
- Enter the number of times you make a bill payment by mail, in person or by phone. DO NOT ENTER DOLLAR AMOUNTS.
- Answer on an annual basis if you typically make less than one payment per month.
- If you do not use the payment method, enter 0 (zero) in any box in the appropriate row.

<table>
<thead>
<tr>
<th>Paid in cash</th>
<th>Weekly basis - Per week</th>
<th>Monthly basis - Per month</th>
<th>Yearly basis - Per year</th>
</tr>
</thead>
<tbody>
<tr>
<td>((pu004_a1))</td>
<td>((pu004_a2))</td>
<td>((pu004_a3))</td>
<td></td>
</tr>
</tbody>
</table>
If \( \text{chkadopter} = 1 \) then

- **Paid by check (paper)**
  - PU004_b1
  - PU004_b2
  - PU004_b3

If \( \text{moadopter} = 1 \) then

- **Paid by money order**
  - PU004_b1mo
  - PU004_b2mo
  - PU004_b3mo

If \( \text{dcadopter} = 1 \) then

- **Paid with your debit card(s)**
  - PU004_c1
  - PU004_c2
  - PU004_c3

If \( \text{ccadopter} = 1 \) then

- **Charged to your credit card(s)**
  - PU004_d1
  - PU004_d2
  - PU004_d3

If \( \text{pcadopter} = 1 \) then

- **Paid with your prepaid card(s)**
  - PU004_e1
  - PU004_e2
  - PU004_e3

If \( \text{baadopter} = 1 \) then

- **Paid using your bank account and routing numbers**
  - Pu004_f1
  - Pu004_f2
  - Pu004_f3

(error catching code here)

If \( \text{chkadopter} = 1 \) or \( \text{moadopter} = 1 \) or \( \text{dcadopter} = 1 \) or \( \text{baadopter} = 1 \) or \( \text{ccadopter} = 1 \) or \( \text{pcadopter} = 1 \) then

- (pu005_intro2)

**Non-bill internet payments for goods or services**

In a typical period (week, month, or year), how many non-bill internet payments for goods or services do you make?

Examples of internet payments for goods or services include all non-bill purchases made on the internet and charitable donations made online.

- Choose one box per row that best describes your typical activity.
- Answer for each payment method.
- Enter the number of times you make an internet payment. DO NOT ENTER DOLLAR AMOUNTS.
- Answer on an annual basis if you typically make less than one payment per month.
- If you do not use the payment method, enter 0 (zero) in any box in the appropriate row.

<table>
<thead>
<tr>
<th></th>
<th>Weekly basis - Per week</th>
<th>Monthly basis - Per month</th>
<th>Yearly basis - Per year</th>
</tr>
</thead>
<tbody>
<tr>
<td>If ( \text{chkadopter} = 1 ) then</td>
<td>Pu005_a1</td>
<td>Pu005_a2</td>
<td>Pu005_a3</td>
</tr>
</tbody>
</table>
Paid by **check (paper)**

<table>
<thead>
<tr>
<th>If moadopter = 1 then Paid by <strong>money order</strong></th>
<th>Pu005_a1mo</th>
<th>Pu005_a2mo</th>
<th>Pu005_a3mo</th>
</tr>
</thead>
<tbody>
<tr>
<td>If dcadopter = 1 then Paid with your <strong>debit card</strong> either directly or through an intermediary such as PayPal</td>
<td>Pu005_b1</td>
<td>Pu005_b2</td>
<td>Pu005_b3</td>
</tr>
<tr>
<td>If baadopter = 1 then Paid using your <strong>bank account and routing numbers</strong>, either directly or through an intermediary such as PayPal</td>
<td>Pu005_c1</td>
<td>Pu005_c2</td>
<td>Pu005_c3</td>
</tr>
<tr>
<td>If ccadopter = 1 then Charged to your <strong>credit card</strong>, either directly or through an intermediary such as PayPal</td>
<td>Pu005_d1</td>
<td>Pu005_d2</td>
<td>Pu005_d3</td>
</tr>
<tr>
<td>If pcadopter = 1 then Paid with your <strong>prepaid card</strong></td>
<td>Pu005_e1</td>
<td>Pu005_e2</td>
<td>Pu005_e3</td>
</tr>
</tbody>
</table>

(error catching code here)

Endif

- *(pu006a_intro)*

**Retail goods**

In a **typical period (week, month, or year)**, how many in person **retail payments** do you make?

Examples of retail goods include items bought while shopping in person at:
- Food and grocery stores
- Superstores, warehouses, club stores
- Drug or convenience stores
- Gas stations
- Department stores
- Electronics, hardware, and appliances stores
- Home goods and furniture stores

- **Choose one box per row** that best describes your typical activity.
- **Answer for each payment method.**
- **Enter the number of times** you make a payment. **DO NOT ENTER DOLLAR AMOUNTS.**
- **Answer on an annual basis** if you typically make less than one payment per month.
- **If you do not use the payment method, enter 0 (zero) in any box in the appropriate row.**
- **Answer only for goods purchased in person at these (and similar) types of stores. The next question asks about in-person purchases of services.**
Per week | Per month | Per year
---|---|---
Cash | Pu006a_a1 | Pu006a_a2 | Pu006a_a3
If chkadopter = 1 then Paid by check (paper) | Pu006a_b1 | Pu006a_b2 | Pu006a_b3
If moadopter = 1 then Paid by money order | Pu006a_b1mo | Pu006a_b2mo | Pu006a_b3mo
If dcadopter = 1 then Paid with your debit card | Pu006a_c1 | Pu006a_c2 | Pu006a_c3
If ccadopter = 1 then Charged to your credit card | Pu006a_d1 | Pu006a_d2 | Pu006a_d3
If pcadopter = 1 then Paid with your prepaid card | Pu006a_e1 | Pu006a_e2 | Pu006a_e3

(error catching code here)

- (pu006c_intro)
  Retail services

In a typical period (week, month, or year), how many payments for services do you make?

Examples of services paid for while shopping or paying in person include:
- Restaurants, bars, fast food and beverage
- Transportation and tolls
- Medical, dental, and fitness
- Education and child care
- Personal care (e.g. hair)
- Recreation, entertainment, and travel
- Maintenance and repairs
- Other professional services (business, legal, etc.)
- Charitable donations

- Choose one box per row that best describes your typical activity.
- Answer for each payment method.
- Enter the number of times you make a payment. DO NOT ENTER DOLLAR AMOUNTS.
- Answer on an annual basis if you typically make less than one payment per month.
- If you do not use the payment method, enter 0 (zero) in any box in the appropriate row.

<table>
<thead>
<tr>
<th>Weekly basis - Per week</th>
<th>Monthly basis - Per month</th>
<th>Yearly basis - Per year</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash</td>
<td>Pu006c_a1</td>
<td>Pu006c_a2</td>
</tr>
<tr>
<td>If chkadopter = 1 then Paid by check (paper)</td>
<td>Pu006c_b1</td>
<td>Pu006c_b2</td>
</tr>
<tr>
<td>If moadopter = 1 then</td>
<td>Pu006c_b1mo</td>
<td>Pu006c_b2mo</td>
</tr>
</tbody>
</table>
Paid by **money order**

If dcadopter = 1 then
Paid with your **debit card**

If ccadopter = 1 then
Charged to your **credit card**

If pcadopter = 1 then
Paid with your **prepaid card**

(error catching code here)

- **(pu021_intro)**
  **Person-to-person payments**

  In a **typical period** (week, month, or year), how many **person-to-person** payments do you make?

  **Person-to-person payments include:**
  - Allowances
  - Giving a friend or family member money as a gift
  - Paying a person for something that is not business related
  - Account to account payments from your bank account to another person’s bank account

- **Choose one box per row** that best describes your typical activity.
- **Answer for each payment method.**
- **Enter the number of times** you make a payment. **DO NOT ENTER DOLLAR AMOUNTS.**
- **Answer on an annual basis if you typically make less than one payment per month.**
- **If you do not use the payment method, enter 0 (zero) in any box in the appropriate row.**

<table>
<thead>
<tr>
<th></th>
<th>Weekly basis - Per week</th>
<th>Monthly basis - Per month</th>
<th>Yearly basis - Per year</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Cash</strong></td>
<td>Pu021_a1</td>
<td>Pu021_a2</td>
<td>Pu021_a3</td>
</tr>
<tr>
<td>If chkadopter = 1 then Paid by <strong>check (paper)</strong></td>
<td>Pu021_b1</td>
<td>Pu021_b2</td>
<td>Pu021_b3</td>
</tr>
<tr>
<td>If moadopter = 1 then Paid by <strong>money order</strong></td>
<td>Pu021_b1mo</td>
<td>Pu021_b2mo</td>
<td>Pu021_b3mo</td>
</tr>
<tr>
<td>If dcadopter = 1 then Paid with your <strong>debit card</strong>, through an intermediary such as PayPal or Venmo</td>
<td>Pu021_c1</td>
<td>Pu021_c2</td>
<td>Pu021_c3</td>
</tr>
<tr>
<td>If ccadopter = 1 then Charged to your <strong>credit card</strong>, through an intermediary such as PayPal or Venmo</td>
<td>Pu021_d1</td>
<td>Pu021_d2</td>
<td>Pu021_d3</td>
</tr>
</tbody>
</table>
If obbpadopter = 1 then
Paid using the online banking bill payment function on your bank’s web site

<table>
<thead>
<tr>
<th>PU021_f1</th>
<th>PU021_f2</th>
<th>PU021_f3</th>
</tr>
</thead>
</table>

If baadopter = 1 then
Account to account payment, using a service provided by your bank

<table>
<thead>
<tr>
<th>PU021_e1</th>
<th>PU021_e2</th>
<th>PU021_e3</th>
</tr>
</thead>
</table>

If baadopter = 1 then
Account to account payment, using a nonbank service such as PayPal or Venmo

<table>
<thead>
<tr>
<th>PU021_g1</th>
<th>PU021_g2</th>
<th>PU021_g3</th>
</tr>
</thead>
</table>

(error checking code goes here)

XII. Payment History (PH)

(PH006)
Please estimate your most recent credit rating, as measured by a FICO score?

- 1 Below 600
- 2 600-649
- 3 650-699
- 4 700-749
- 5 750-800
- 6 Above 800
- 7 I don’t know

(PH004)
Identity theft is a fraud that is committed or attempted, using a person’s identifying information without authority. ID theft may involve stealing someone’s Social Security number (SSN), name, bank account, or credit card numbers, and using that information without permission.

In the past 12 months, have you, or anyone you know well (family, friends, neighbors, coworkers, etc), been a victim of identity theft?

- 1 Yes, myself and someone I know well
- 2 Yes, someone I know well only
- 3 Yes, myself only
- 4 No

If BAADOPTER = 1 or BAEVER = 1 then

(PH007)
During the past 12 months, did you overdraw any of your bank accounts?

- 1 Yes and I paid an overdraft fee
- 2 Yes but I did not pay an overdraft fee
- 3 No

Endif
(PH022)
In the past 12 months, have you had any of the following stolen or lost?

<table>
<thead>
<tr>
<th></th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>(PH022_a) Cash</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>If CCADOPTER = 1 then (PH022_b) Credit card</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>If DCADOPTER = 1 then (PH022_c) Debit card</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>If CHKADOPTER = 1 then (PH022_d) Checks or check book (from your own checking account)</td>
<td>1</td>
<td>2</td>
</tr>
</tbody>
</table>

If PH022_a = 1 then
(PH023_a)
In the past 12 months, what was the total amount of cash was lost or stolen?
$___________.00
End if

## New screen
(display screen if CCADOPTER = 1 OR DCADOPTER = 1 OR CHKADOPTER = 1)

In the past 12 months, have you had any fraud or fraudulent activity committed on any of these payment methods that you own?

<table>
<thead>
<tr>
<th></th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>If CCADOPTER = 1 then (PH025_b) Credit card</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>If DCADOPTER = 1 then (PH025_c) Debit card</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>If CHKADOPTER = 1 then (PH025_d) Checks or check book (from your own checking account)</td>
<td>1</td>
<td>2</td>
</tr>
</tbody>
</table>

If PH025_b = 1 then
(PH023_b)
In the past 12 months, what was the total value of the fraudulent charges on your credit card?
  • If none, please enter 0.
    $_________.00

If PH023_b > 0 then
  (PH024_b)
  Of the $[ENTER NUMBER FROM PH023_B] of fraudulent charges on your credit card, how much of that were you personally liable for?
    • If none, please enter 0.
      $_________.00
  END IF

END IF

If PH025_c = 1 then
  (PH023_c)
  In the past 12 months, what was the total value of the fraudulent charges on your debit card?
    • If none, please enter 0.
      $_________.00

If PH023_c > 0 then
  (PH024_c)
  Of the $[ENTER NUMBER FROM PH023_c] of fraudulent charges on your debit card, how much of that were you personally liable for?
    • If none, please enter 0.
      $_________.00
  END IF

End if

If PH025_d = 1 then
  (PH023_d)
  In the past 12 months, what was the total value of the fraudulent activity on your checking account?
    • If none, please enter 0.
      $_________.00

If PH023_d > 0 then
  (PH024_d)
  Of the $[ENTER NUMBER FROM PH023_c] of fraudulent activity on your checking account, how much of that were you personally liable for?
    • If none, please enter 0.
      $_________.00
  END IF
(PH009)

During the past 12 months, did you experience any of these financial difficulties?

****randomize response categories****

<table>
<thead>
<tr>
<th></th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>(PH009_a)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>You or someone else in your household lost their primary job</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>(PH009_b)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>You declared bankruptcy</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(PH009_c)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mortgage foreclosure on your primary home</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>(PH009_d)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Credit card account closed or frozen by the bank or card company</td>
<td>1</td>
<td>2</td>
</tr>
</tbody>
</table>

If PH009_b = 2 or PH009_c = 2 then

(PH020)

We just asked you about financial difficulties that happened in the past year. Now we’d like you to think back 7 years.

During the past 7 years, have you experienced any of these financial difficulties?

****RANDOMIZE responses****

<table>
<thead>
<tr>
<th></th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>If PH009_b = 2 then</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(PH020_a)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>You declared bankruptcy</td>
<td></td>
<td></td>
</tr>
<tr>
<td>If PH009_c = 2 then</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(PH020_b)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mortgage foreclosure on your primary home</td>
<td>1</td>
<td>2</td>
</tr>
</tbody>
</table>

End if

### New screen

(PA055_b)

In the past 12 months, did you use any of the following financial services?

<table>
<thead>
<tr>
<th></th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>(PA055_b1)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Payday loan</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(PA055_b2)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Selling an item at a pawn shop</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(PA055_b3)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Rent-to-own services</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(PA055_b4)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
XIII. Demographics (DE)

(DE010)
Please tell us the total combined income of all members of your family living here during the past 12 months.

This includes money from jobs, net income from business, farm or rent, pensions, dividends, interest, social security payments and any other money income received by members of your family who are 15 years of age or older.

$_____________.00

IF de010 > 200,000 THEN

(de012)
The dollar amount you entered for total household income is unusually large. You reported an amount of [FILL: value of de010, formatted with dollar sign and commas as necessary].

Please confirm that this is the correct amount. If the dollar amount is not accurate, select “No” below and enter the correct amount on the following screen.

Is the amount you reported correct?
1-Yes
2-No  ## if they select NO, take them back to the screen de010

END IF (de010 > 200,000)

(DE011)
Where does your own personal income rank within your household?

- 1 Highest in my household
- 2 About equal to the highest (roughly the same as another household member)
- 3 2nd highest
- 4 3rd highest or lower

(DE013)
Do you and/or your spouse/partner own your primary home?

NOTE: Even if you have an unpaid mortgage, you are considered the owner of the home.

- 1 Yes
if DE013 = 1 then

(DE014)

What is the approximate market value of your primary home?

\( \text{o }$______.00

### new screen – primary home value error check
IF de014 >= 100,000 then
(de014_b)

You told us that the market value of your primary home is $[FILL: de014, formatted with appropriate commas].

Is it correct?

1. Yes
2. No

### if no go back to screen de014)

End if (de014 >= 100,000)

****DE014: please prompt the R if they enter a number greater than $4.5 million

Prompt for DE014:

You told us that the market value of your primary home is [FILL WITH RESPONSE FROM DE014 IN DOLLARS and format with commas, but no decimal for cents. EXAMPLE $x,xxx,xxx].

If this is correct, please choose ‘Next’ to continue. Otherwise, please click ‘Back’ to change your response. ****

(DE015)

About how much do you owe on loans for your primary home, including mortgages, home equity loans, and home equity lines of credit?

\( \text{o }$______.00

### new screen – primary home mortgage error check
IF de015 >= 100,000 then
(de015_b)

You told us that the amount of the loans on your primary home is $[FILL: de015, formatted with appropriate commas].

Is it correct?

1. Yes
2. No

### if no go back to screen de015)

End if (de015 >= 100,000)

****DE015: please prompt the R if they enter a number above $2 million on their home

Prompt for DE015:

You told us that the amount you owe on loans for your primary home is [FILL WITH RESPONSE FROM DE015 IN DOLLARS and format with commas, but no decimal for cents. EXAMPLE $x,xxx,xxx].

If this is correct, please choose ‘Next’ to continue. Otherwise, please click ‘Back’ to change your response.

****

Endif

if DE013 = 1 then

(DE016)

Excluding the market value of your primary home, what is the approximate value of your household’s other assets?

Include real estate other than your primary home.

○ $________.00

### new screen – other assets error check

IF de016 >= 100,000 then

(de016_b)

You told us that the value of your household’s other assets is $[FILL: de016, formatted with appropriate commas].

Is it correct?

1. Yes
2. No

### if no go back to screen de016)

End if (de016 >= 100,000)

****DE016, where DE013 = 1: if R makes < $50000 [variable DE010 = (1,2,3,4,5,6,7,8,9,10,11)] then prompt for response above $500,000. If R makes between $50,000 and $75,000 [variable DE010 = (12,13)], please prompt the R if they enter a value above $750,000. Finally, if the R makes above $75,000 [variable DE010 = 14] then prompt if the R enters a value above $3 million.
Prompt for DE016, where DE013 = 1:

You told us that the market value of your household’s non-home assets is [FILL WITH RESPONSE FROM DE016, IN DOLLARS and format with commas, but no decimal for cents. EXAMPLE $x,xxx,xxx].

If this is correct, please choose ‘Next’ to continue. Otherwise, please click ‘Back’ to change your response. ***

(DE019)
Excluding the debt on the mortgage of your primary home, what is the approximate dollar amount of your remaining debts?

Examples of other debts include credit card debt, student loan debt, and car loan debt.

- $________.00

## new screen – other debts error check
IF de019 >= 100,000 then
  (de019_b)
  You told us that the dollar amount of your household’s other debts is $[FILL: de019, formatted with appropriate commas].

  Is it correct?

  1. Yes
  2. No
  ### if no go back to screen de019)

End if (de019 >= 100,000)

****Prompt user if they enter number above $1 million in non-mortgage debt.

Prompt for DE019, where DE013 = 1:

You told us that the dollar value of your household’s non-mortgage debt is [FILL WITH RESPONSE FROM DE019, IN DOLLARS and format with commas, but no decimal for cents. EXAMPLE $x,xxx,xxx].

If this is correct, please choose ‘Next’ to continue. Otherwise, please click ‘Back’ to change your response. *****

else
  (DE016)
What is the approximate market value of your household’s assets? Include real estate that you own.

- $_______,00

### new screen – other assets error check
IF de016 >= 100,000 then
(de016_b)
You told us that the value of your household’s assets is $[FILL: de016, formatted with appropriate commas].

Is it correct?

1. Yes
2. No

### if no go back to screen de016)

End if (de016 >= 100,000)

****DE016, where DE013 != 1: if R makes < $50000 [variable DE010 = (1,2,3,4,5,6,7,8,9,10,11)] then prompt for response above $500,000). If R makes between $50,000 and $75,000 [variable DE010 = (12,13)], please prompt the R if they enter a value above $750,000. Finally, if the R makes above $75,000 [variable DE010 = 14] then prompt if the R enters a value above $3 million.

Prompt for DE016, where DE013 != 1:

You told us that the market value of your household’s assets is [FILL WITH RESPONSE FROM DE016, BUT PUT IT IN DOLLARS and format with commas, but no decimal for cents. EXAMPLE $x,xxx,xxx].

If this is correct, please choose ‘Next’ to continue. Otherwise, please click ‘Back’ to change your response. ***

(DE019)
What is the approximate dollar amount of your household’s debts?

Examples of debts include credit card debt, student loan debt, and car loan debt.

- $_______,00

### new screen – other debts error check
IF de019 >= 100,000 then
(de019_b)
You told us that the dollar amount of your household’s other debts is $[FILL: de019, formatted with appropriate commas].
Is it correct?

1. Yes
2. No

### if no go back to screen de019)

End if (de019 >= 100,000)

**** Prompt user if they enter number above $1 million in non-mortgage debt.

Prompt for DE019, where DE013 != 1:

You told us that the dollar value of your household’s debt is [FILL WITH RESPONSE FROM DE019, BUT PUT IT IN DOLLARS and format with commas, but no decimal for cents. EXAMPLE $x,xxx,xxx].

If this is correct, please choose ‘Next’ to continue. Otherwise, please click ‘Back’ to change your response. ******

Endif

(DE018)

While answering this survey, did you look at your financial statements, receipts, old checks, websites, or other records at any time? (It is ok if you did).

- 1 Yes
- 2 No

XIV. Closing

(CS_001)

Could you tell us how interesting or uninteresting you found the questions in this interview?

- 1 Very interesting
- 2 Interesting
- 3 Neither interesting or uninteresting
- 4 Uninteresting
- 5 Very uninteresting

(CS_003)

Do you have any other comments on the interview? Please type these in the box below.