Issues with Enforcement Collaboration

- **Industry challenges:**
  - Lack of timely feedback on cases and/or trend information;
  - Revolving POCs which make it difficult for a FI to identify who they need to reach out to, or sometimes not allowing the agent to fully understand the fraud;
  - Some agencies’ refusal to pick up cases

- **BITS Response:**
  - Created a White Paper: *Establishing and Maintaining Relationships with Law Enforcement Agencies*
  - Provides contact information for the various LEAs that investigate financial crimes
  - Encourages FIs to reach out to make contact with them
  - Identifies ways FIs can better package cases for investigation; better understand information sharing laws; and provides additional resources